

	Total	Recent travel			Affected by Travel Issues		
		Frequent traveller	Non-Traveller	Non-frequent traveller	Yes, I was	Yes, a family member/close friend was	No
Sample size	1611	306	631	673	103	390	1075

Regional sample sizes are unweighted. All other sample sizes, including column totals, are weighted to census data. Cells containing “%” are statistically zero, though at least one response was received. Blank cells indicate zero responses received. Sample sizes below 100 should be interpreted with caution.*

Q1. First, in 2023, are you planning to travel, for business or pleasure, outside of your province or internationally to other countries, including the United States, more, the same, or less than last year?

	Total	Recent travel			Affected by Travel Issues		
		Frequent traveller	Non-Traveller	Non-frequent traveller	Yes, I was	Yes, a family member/close friend was	No
A lot more	9%	15%	7%	9%	24%	11%	8%
A bit more	34%	35%	26%	40%	40%	34%	33%
About the same	30%	33%	22%	35%	26%	28%	31%
A bit less	4%	7%	3%	5%	2%	6%	4%
A lot less	8%	5%	13%	5%	4%	8%	8%
Not sure/ Can't say	15%	4%	29%	7%	4%	13%	16%
Net: More	43%	50%	33%	49%	64%	45%	41%
Net: Less	12%	12%	15%	9%	6%	14%	12%

Q2. How many trips per year would you say you took - In Canada, but outside of your province?

	Total	Recent travel			Affected by Travel Issues		
		Frequent traveller	Non-Traveller	Non-frequent traveller	Yes, I was	Yes, a family member/close friend was	No
Usually none	29%	12%	45%	21%	26%	23%	32%
One or two a year	49%	35%	45%	61%	40%	51%	49%
Three to five	15%	34%	8%	14%	26%	18%	13%
More than five trips a year	6%	19%	2%	3%	9%	7%	6%
Prefer not to say	1%	1%	0%	1%		1%	0%
Net: At least one	71%	88%	55%	79%	74%	77%	68%

Q2. How many trips per year would you say you took - Outside of Canada to other countries, including the United States?

	Total	Recent travel			Affected by Travel Issues		
		Frequent traveller	Non-Traveller	Non-frequent traveller	Yes, I was	Yes, a family member/close friend was	No
Usually none	31%	12%	49%	22%	15%	26%	33%
One or two a year	55%	46%	46%	66%	59%	55%	55%
Three to five	10%	28%	3%	9%	20%	13%	9%
More than five trips a year	3%	13%	1%	1%	5%	5%	3%
Prefer not to say	1%	1%	0%	2%	2%	1%	0%
Net: At least one	69%	88%	51%	78%	85%	74%	67%

Q3. Since last spring, that is March 2022, when most of the COVID-19 restrictions were lifted in Canada, how often have you travelled - In Canada, but outside of your province?

	Total	Recent travel			Affected by Travel Issues		
		Frequent traveller	Non-Traveller	Non-frequent traveller	Yes, I was	Yes, a family member/close friend was	No
No travel since spring 2022	48%	12%	100%	17%	20%	44%	52%
One or two trips	36%	13%		81%	49%	37%	36%
Three to five	11%	58%			23%	16%	8%
More than five since spring 2022	3%	18%			8%	3%	3%
Prefer not to say	1%			2%		1%	0%
Net: At least one	52%	88%		83%	80%	56%	48%

Q3. Since last spring, that is March 2022, when most of the COVID-19 restrictions were lifted in Canada, how often have you travelled - Outside of Canada to other countries, including the United States?

	Total	Recent travel			Affected by Travel Issues		
		Frequent traveller	Non-Traveller	Non-frequent traveller	Yes, I was	Yes, a family member/close friend was	No
No travel since spring 2022	60%	20%	100%	39%	33%	58%	62%
One or two trips	30%	28%		58%	45%	26%	30%
Three to five	8%	41%			16%	12%	6%
More than five since spring 2022	2%	10%			4%	3%	1%
Prefer not to say	1%	0%		2%	2%	1%	0%
Net: At least one	40%	80%		61%	67%	42%	38%

Q4. And when you travel is it mostly for work or business reasons, or is it for pleasure?

	Total	Recent travel			Affected by Travel Issues		
		Frequent traveller	Non-Traveller	Non-frequent traveller	Yes, I was	Yes, a family member/close friend was	No
Mostly for work	4%	8%	3%	3%	8%	5%	4%
A mix of both	14%	19%	9%	16%	24%	16%	12%
Mostly for pleasure	72%	72%	66%	79%	67%	73%	73%
I don't really travel	9%	1%	22%	2%	1%	6%	11%

Q5. Were you, or anyone you know, affected by these holiday travel issues?

	Total	Recent travel			Affected by Travel Issues		
		Frequent traveller	Non-Traveller	Non-frequent traveller	Yes, I was	Yes, a family member/close friend was	No
Yes, I was	6%	14%	2%	8%	100%	7%	
Yes, a family member/close friend was	24%	32%	22%	22%	26%	100%	
No, neither I nor anyone close to me was affected	67%	53%	72%	68%			100%
Not sure/ Can't say	4%	5%	5%	4%			

Q6. Who, or what, do you blame, if anybody, for these holiday travel issues?

	Total	Recent travel			Affected by Travel Issues		
		Frequent traveller	Non-Traveller	Non-frequent traveller	Yes, I was	Yes, a family member/close friend was	No
The weather	58%	59%	54%	60%	53%	62%	58%
The airlines/rail companies	56%	59%	50%	60%	45%	62%	55%
The federal government	21%	27%	19%	21%	32%	25%	19%
Travellers who put themselves in the situation	18%	15%	20%	17%	21%	16%	19%
Other:	3%	2%	3%	2%	4%	2%	3%
All of them	12%	8%	17%	9%	1%	7%	13%
None of them	3%	2%	4%	2%	0%	1%	3%

Q7. Which would you say is closer to your view:

	Total	Recent travel			Affected by Travel Issues		
		Frequent traveller	Non-Traveller	Non-frequent traveller	Yes, I was	Yes, a family member/close friend was	No
Transport Canada failed to anticipate and prepare for the holiday surge in travel	39%	44%	37%	37%	50%	43%	36%
The travel crisis during the holidays was largely out of Transport Canada's control	43%	44%	39%	47%	41%	44%	45%
Not sure/Can't say	18%	12%	23%	16%	9%	13%	19%

Q8. In your opinion, should the CTA be fining airlines in these situations?

	Total	Recent travel			Affected by Travel Issues		
		Frequent traveller	Non-Traveller	Non-frequent traveller	Yes, I was	Yes, a family member/close friend was	No
Yes, they should issue fines, even if the airlines drive up prices to cover the costs	44%	47%	44%	42%	59%	46%	42%
No, they should NOT issue fines, they should find other ways to hold airlines accountable	34%	35%	32%	37%	27%	32%	37%
Not sure/ Can't say	22%	18%	24%	21%	14%	21%	21%

Q9. [Top2box] Agreement with statements

	Total	Recent travel			Affected by Travel Issues		
		Frequent traveller	Non-Traveller	Non-frequent traveller	Yes, I was	Yes, a family member/close friend was	No
International travel is affordable to everyone if they work hard to save	32%	32%	31%	33%	37%	31%	32%
There should more government regulation to protect consumers from cancellations	78%	78%	76%	79%	75%	81%	77%
The major travel operators – bus lines, airlines, rail lines, etc. – don't care about their customers	61%	58%	60%	64%	70%	63%	61%
It's up to travelers to protect themselves from delays and cancellations	38%	35%	43%	34%	37%	35%	40%
Canada needs more airline competition	78%	83%	70%	83%	82%	82%	77%

Q9. [Bottom2box] Agreement with statements

	Total	Recent travel			Affected by Travel Issues		
		Frequent traveller	Non-Traveller	Non-frequent traveller	Yes, I was	Yes, a family member/close friend was	No
International travel is affordable to everyone if they work hard to save	61%	65%	60%	61%	60%	66%	61%
There should more government regulation to protect consumers from cancellations	15%	17%	14%	14%	21%	14%	15%
The major travel operators – bus lines, airlines, rail lines, etc. – don't care about their customers	31%	37%	30%	29%	27%	33%	31%
It's up to travelers to protect themselves from delays and cancellations	56%	62%	49%	61%	60%	62%	54%
Canada needs more airline competition	11%	11%	13%	10%	11%	10%	12%

Q9. Agreement - International travel is affordable to everyone if they work hard to save

	Total	Recent travel			Affected by Travel Issues		
		Frequent traveller	Non-Traveller	Non-frequent traveller	Yes, I was	Yes, a family member/close friend was	No
Strongly agree	8%	5%	8%	8%	13%	7%	8%
Agree	24%	27%	23%	25%	24%	23%	24%
Disagree	38%	46%	33%	39%	36%	39%	38%
Strongly disagree	23%	19%	27%	22%	25%	27%	23%
Don't know/ Can't say	7%	3%	9%	6%	3%	3%	7%
Top2box	32%	32%	31%	33%	37%	31%	32%
Bottom2box	61%	65%	60%	61%	60%	66%	61%

Q9. Agreement - There should more government regulation to protect consumers from cancellations

	Total	Recent travel			Affected by Travel Issues		
		Frequent traveller	Non-Traveller	Non-frequent traveller	Yes, I was	Yes, a family member/close friend was	No
Strongly agree	36%	35%	37%	35%	37%	39%	36%
Agree	41%	42%	38%	44%	38%	41%	41%
Disagree	11%	13%	11%	11%	14%	10%	11%
Strongly disagree	3%	3%	4%	3%	7%	4%	3%
Don't know/ Can't say	8%	6%	10%	7%	4%	5%	8%
Top2box	78%	78%	76%	79%	75%	81%	77%
Bottom2box	15%	17%	14%	14%	21%	14%	15%

Q9. Agreement - The major travel operators – bus lines, airlines, rail lines, etc. – don't care about their customers

	Total	Recent travel			Affected by Travel Issues		
		Frequent traveller	Non-Traveller	Non-frequent traveller	Yes, I was	Yes, a family member/close friend was	No
Strongly agree	19%	19%	18%	20%	30%	19%	18%
Agree	42%	39%	42%	44%	40%	43%	43%
Disagree	27%	31%	25%	26%	23%	29%	26%
Strongly disagree	4%	6%	5%	4%	4%	3%	5%
Don't know/ Can't say	8%	5%	10%	7%	3%	5%	8%
Top2box	61%	58%	60%	64%	70%	63%	61%
Bottom2box	31%	37%	30%	29%	27%	33%	31%

Q9. Agreement - It's up to travelers to protect themselves from delays and cancellations

	Total	Recent travel			Affected by Travel Issues		
		Frequent traveller	Non-Traveller	Non-frequent traveller	Yes, I was	Yes, a family member/close friend was	No
Strongly agree	8%	5%	10%	6%	10%	8%	8%
Agree	30%	30%	32%	28%	26%	27%	32%
Disagree	39%	42%	33%	43%	45%	43%	37%
Strongly disagree	18%	20%	16%	18%	15%	19%	18%
Don't know/ Can't say	6%	3%	8%	5%	4%	3%	6%
Top2box	38%	35%	43%	34%	37%	35%	40%
Bottom2box	56%	62%	49%	61%	60%	62%	54%

Q9. Agreement - Canada needs more airline competition

	Total	Recent travel			Affected by Travel Issues		
		Frequent traveller	Non-Traveller	Non-frequent traveller	Yes, I was	Yes, a family member/close friend was	No
Strongly agree	39%	41%	34%	42%	37%	40%	39%
Agree	39%	43%	36%	41%	45%	41%	38%
Disagree	10%	9%	11%	9%	6%	8%	10%
Strongly disagree	2%	2%	2%	1%	5%	2%	1%
Don't know/ Can't say	11%	6%	17%	7%	7%	8%	11%
Top2box	78%	83%	70%	83%	82%	82%	77%
Bottom2box	11%	11%	13%	10%	11%	10%	12%