

	Total	Doctor/Access			
		Have Doctor Easy Access	Have Doctor OK Access	Have Doctor Difficult Access	No Doctor Looking
Sample size	2279	328	755	741	377

Regional sample sizes are unweighted. All other sample sizes, including column totals, are weighted to census data. Cells containing “” are statistically zero, though at least one response was received. Blank cells indicate zero responses received. Sample sizes below 100 should be interpreted with caution.*

QH1. Have you required any of the following types of medical care over the past six months?

	Total	Doctor/Access			
		Have Doctor Easy Access	Have Doctor OK Access	Have Doctor Difficult Access	No Doctor Looking
Non-emergency treatment – i.e. something a family doctor could address	58%	58%	56%	67%	55%
An appointment with a specialist	37%	37%	36%	42%	34%
A diagnostic test – i.e. an MRI, X-ray	37%	35%	37%	42%	33%
Emergency care – something that required serious/urgent care at a hospital	16%	14%	14%	20%	16%
Surgery	8%	6%	8%	10%	6%
None of these	26%	24%	27%	19%	30%
Net: Select any	74%	76%	73%	81%	70%

QH2. [Non-emergency treatment] How easy or difficult was it for you to access this care?

Base = Required this type of care in last six months	1333	191	419	498	207
	Total	Doctor/Access			
		Have Doctor Easy Access	Have Doctor OK Access	Have Doctor Difficult Access	No Doctor Looking
Very difficult	13%	3%	3%	17%	31%
Difficult	28%	8%	19%	42%	31%
Easy	41%	45%	58%	33%	22%
Very easy	15%	43%	20%	6%	3%
Impossible, wasn't able to get this	3%		*0%	2%	13%
Net: Difficult	41%	12%	22%	59%	63%
Net: Easy	56%	88%	78%	39%	25%

QH2. [Emergency care] How easy or difficult was it for you to access this care?

Base = Required this type of care in last six months	365	45	105	150	61
	Total	Doctor/Access			
		Have Doctor Easy Access	Have Doctor OK Access	Have Doctor Difficult Access	No Doctor Looking
Very difficult	21%	12%	13%	27%	28%
Difficult	30%	30%	38%	28%	22%
Easy	34%	40%	32%	34%	32%
Very easy	13%	18%	16%	10%	8%
Impossible, wasn't able to get this	2%		1%		10%
Net: Difficult	52%	41%	51%	56%	50%
Net: Easy	46%	59%	48%	44%	40%

QH2. [A diagnostic test] How easy or difficult was it for you to access this care?

Base = Required this type of care in last six months	841	114	278	314	126
	Total	Doctor/Access			
		Have Doctor Easy Access	Have Doctor OK Access	Have Doctor Difficult Access	No Doctor Looking
Very difficult	12%	5%	4%	16%	23%
Difficult	25%	13%	22%	34%	24%
Easy	45%	49%	57%	39%	31%
Very easy	14%	31%	15%	8%	11%
Impossible, wasn't able to get this	4%	2%	2%	3%	11%
Net: Difficult	37%	18%	26%	50%	47%
Net: Easy	59%	80%	72%	47%	42%

QH2. [An appointment with a specialist] How easy or difficult was it for you to access this care?

Base = Required this type of care in last six months	843	122	274	308	129
	Total	Doctor/Access			
		Have Doctor Easy Access	Have Doctor OK Access	Have Doctor Difficult Access	No Doctor Looking
Very difficult	25%	14%	13%	35%	40%
Difficult	28%	20%	28%	31%	28%
Easy	32%	42%	44%	23%	18%
Very easy	10%	23%	12%	5%	3%
Impossible, wasn't able to get this	5%	2%	3%	6%	12%
Net: Difficult	53%	34%	41%	66%	67%
Net: Easy	42%	65%	56%	28%	21%

QH2. [Surgery] How easy or difficult was it for you to access this care?

Base = Required this type of care in last six months	173	20	57	71	24
	Total	Doctor/Access			
		Have Doctor Easy Access	Have Doctor OK Access	Have Doctor Difficult Access	No Doctor Looking
Very difficult	22%	16%	15%	29%	28%
Difficult	23%	28%	20%	21%	30%
Easy	38%	34%	54%	35%	15%
Very easy	11%	22%	8%	10%	9%
Impossible, wasn't able to get this	6%		3%	5%	19%
Net: Difficult	45%	44%	35%	50%	58%
Net: Easy	49%	56%	62%	45%	24%

QH3. And overall – given your experience – would you say that over this six-month period your health issue(s) has:

Base = Required medical treatment in last six months	1695	248	554	599	266
	Total	Doctor/Access			
		Have Doctor Easy Access	Have Doctor OK Access	Have Doctor Difficult Access	No Doctor Looking
Improved	25%	37%	27%	21%	18%
Stayed the same	55%	56%	57%	53%	57%
Worsened	20%	8%	16%	26%	24%

QH7. Do you have a family doctor or general practitioner?

Base = All	2279	328	755	741	377
	Total	Doctor/Access			
		Have Doctor Easy Access	Have Doctor OK Access	Have Doctor Difficult Access	No Doctor Looking
Yes	80%	100%	100%	100%	
No	20%				100%

QH8. If something comes up, how easy or difficult is it to get an appointment to see your family doctor/GP (other than booking ahead for an annual check-up or something similar)?

Base = Has family doctor	1824	328	755	741	-
	Total	Doctor/Access			
		Have Doctor Easy Access	Have Doctor OK Access	Have Doctor Difficult Access	No Doctor Looking
Easy – I can get in within a day or two	18%	100%			
Usually have to wait at least a few days but could be sooner if I need to	41%		100%		
Difficult – Usually takes at least a week or more to get an appointment	41%			100%	

QH9. And how do you mostly “see” your doctor?

Base = Has family doctor	1824	328	755	741	-
	Total	Doctor/Access			
		Have Doctor Easy Access	Have Doctor OK Access	Have Doctor Difficult Access	No Doctor Looking
In person	68%	80%	68%	63%	
Net: Video/ Phone	32%	20%	32%	37%	
On the phone	25%	14%	25%	31%	
By video call i.e. Zoom, Skype etc.	7%	6%	7%	7%	

QH10. How satisfied are you with this arrangement - seeing your doctor more virtually than in person?

Base = Video/phone in QH9	583	65	241	276	-
	Total	Doctor/Access			
		Have Doctor Easy Access	Have Doctor OK Access	Have Doctor Difficult Access	No Doctor Looking
It's totally fine	24%	46%	31%	14%	
It's OK	41%	37%	45%	38%	
I dislike it	24%	15%	18%	31%	
I hate it	11%	2%	6%	17%	
Top2box	65%	83%	76%	52%	
Bottom2box	35%	17%	24%	48%	

QH11. Have you been looking for a family doctor and, if so, for how long?

Base = No doctor	455	-	-	-	377
	Total	Doctor/Access			
		Have Doctor Easy Access	Have Doctor OK Access	Have Doctor Difficult Access	No Doctor Looking
I've been looking for less than 6 months	8%				9%
Looking for 6 months to a year	11%				13%
Looking for more than a year	35%				43%
I was looking but I have given up for now	29%				35%
Not looking, don't need/want a GP	17%				

QH12. How about your close friends or family members, do you know anyone in your life who has been unable to find a family doctor over the past year or so?

Base = All	2279	328	755	741	377
	Total	Doctor/Access			
		Have Doctor Easy Access	Have Doctor OK Access	Have Doctor Difficult Access	No Doctor Looking
Yes, multiple people	40%	27%	32%	49%	57%
Yes, at least one person	29%	28%	30%	28%	26%
No	31%	45%	38%	22%	17%
Net: Yes	69%	55%	62%	78%	83%