

	Total	Health Care Access Index			
		Comfortable Access	Some Challenges	Chronic Difficulty	Didn't Require Access
<b>Sample size</b>	2279	331	706	657	584

*Regional sample sizes are unweighted. All other sample sizes, including column totals, are weighted to census data. Cells containing “\*%” are statistically zero, though at least one response was received. Blank cells indicate zero responses received. Sample sizes below 100 should be interpreted with caution.*

QH1. Have you required any of the following types of medical care over the past six months?

	Total	Health Care Access Index			
		Comfortable Access	Some Challenges	Chronic Difficulty	Didn't Require Access
Non-emergency treatment – i.e. something a family doctor could address	58%	78%	75%	83%	
An appointment with a specialist	37%	45%	39%	63%	
A diagnostic test – i.e. an MRI, X-ray	37%	50%	44%	56%	
Emergency care – something that required serious/urgent care at a hospital	16%	18%	16%	29%	
Surgery	8%	8%	6%	15%	
None of these	26%				100%
<b>Net: Select any</b>	<b>74%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	

QH2. [Non-emergency treatment] How easy or difficult was it for you to access this care?

<b>Base = Required this type of care in last six months</b>	1333	257	531	544	-
	Total	Health Care Access Index			
		Comfortable Access	Some Challenges	Chronic Difficulty	Didn't Require Access
Very difficult	13%		1%	30%	
Difficult	28%	3%	27%	41%	
Easy	41%	34%	65%	21%	
Very easy	15%	64%	6%	2%	
Impossible, wasn't able to get this	3%			7%	
Net: Difficult	41%	3%	29%	71%	
Net: Easy	56%	97%	71%	22%	

QH2. [Emergency care] How easy or difficult was it for you to access this care?

<b>Base = Required this type of care in last six months</b>	365	59	113	193	-
	Total	Health Care Access Index			
		Comfortable Access	Some Challenges	Chronic Difficulty	Didn't Require Access
Very difficult	21%		5%	37%	
Difficult	30%	13%	33%	34%	
Easy	34%	40%	50%	23%	
Very easy	13%	48%	12%	2%	
Impossible, wasn't able to get this	2%			3%	
Net: Difficult	52%	13%	38%	72%	
Net: Easy	46%	87%	62%	25%	

QH2. [A diagnostic test] How easy or difficult was it for you to access this care?

<b>Base = Required this type of care in last six months</b>	841	165	310	366	-
	Total	Health Care Access Index			
		Comfortable Access	Some Challenges	Chronic Difficulty	Didn't Require Access
Very difficult	12%		*%	27%	
Difficult	25%	1%	22%	39%	
Easy	45%	47%	69%	24%	
Very easy	14%	51%	10%	1%	
Impossible, wasn't able to get this	4%			9%	
Net: Difficult	37%	1%	22%	66%	
Net: Easy	59%	99%	78%	25%	

QH2. [An appointment with a specialist] How easy or difficult was it for you to access this care?

<b>Base = Required this type of care in last six months</b>	843	150	279	414	-
	Total	Health Care Access Index			
		Comfortable Access	Some Challenges	Chronic Difficulty	Didn't Require Access
Very difficult	25%		4%	48%	
Difficult	28%	9%	33%	31%	
Easy	32%	45%	59%	10%	
Very easy	10%	46%	3%	1%	
Impossible, wasn't able to get this	5%			10%	
Net: Difficult	53%	9%	38%	79%	
Net: Easy	42%	91%	62%	10%	

QH2. [Surgery] How easy or difficult was it for you to access this care?

<b>Base = Required this type of care in last six months</b>	173	27	45	101	-
	Total	Health Care Access Index			
		Comfortable Access	Some Challenges	Chronic Difficulty	Didn't Require Access
Very difficult	22%		2%	38%	
Difficult	23%	5%	15%	31%	
Easy	38%	49%	74%	19%	
Very easy	11%	45%	9%	3%	
Impossible, wasn't able to get this	6%			10%	
Net: Difficult	45%	5%	17%	68%	
Net: Easy	49%	95%	83%	22%	

QH3. And overall – given your experience – would you say that over this six-month period your health issue(s) has:

<b>Base = Required medical treatment in last six months</b>	1695	331	706	657	-
	Total	Health Care Access Index			
		Comfortable Access	Some Challenges	Chronic Difficulty	Didn't Require Access
Improved	25%	36%	28%	16%	
Stayed the same	55%	57%	61%	48%	
Worsened	20%	7%	11%	35%	

QH4. Thinking of your close relatives and friends – based on what you know from conversations or experience, what proportion of them would you say received inadequate medical care over the last six months?

Base = All	2279	331	706	657	584
	Total	Health Care Access Index			
		Comfortable Access	Some Challenges	Chronic Difficulty	Didn't Require Access
None	28%	40%	26%	10%	45%
One or two	27%	29%	29%	23%	28%
A few of them	24%	23%	29%	28%	16%
A lot of them	12%	5%	11%	21%	6%
Almost all of them	9%	4%	4%	19%	6%
Net: At least 1	72%	60%	74%	90%	55%

QH5. You mentioned that some people in your life were unable to get adequate health care. Which of the following, if any, did they experience?

Base = Exclude none at QH4	1635	199	520	595	321
	Total	Health Care Access Index			
		Comfortable Access	Some Challenges	Chronic Difficulty	Didn't Require Access
Long waits to get an appointment	79%	67%	79%	85%	75%
Long wait times for emergency care	51%	40%	51%	58%	45%
Unable to get diagnostic test	41%	30%	34%	54%	36%
Incompetent care – i.e. misdiagnosis	36%	32%	29%	44%	34%
Unable to get surgery	32%	26%	31%	36%	30%
Other, specify:	7%	8%	6%	8%	7%

QH6. Did any of your close friends/family suffer serious health consequences as a result of this lack of adequate care?

	Total	Health Care Access Index			
		Comfortable Access	Some Challenges	Chronic Difficulty	Didn't Require Access
Yes, serious consequences	26%	22%	22%	31%	23%
Yes, minor consequences	45%	37%	46%	49%	43%
No	29%	41%	31%	20%	33%
Net: Yes	71%	59%	69%	80%	67%

QH13. Suppose you had an emergency today – you or someone in your family needed emergency care - how confident are you that you would be able to get care in a timely fashion?

Base = All	2279	331	706	657	584
	Total	Healthcare Access Index			
		Comfortable Access	Strained Access	Difficult Access	Don't require Access
Very confident	7%	20%	5%	2%	8%
Confident	30%	41%	32%	19%	32%
Not that confident	37%	27%	43%	34%	38%
Not confident at all	24%	8%	18%	44%	17%
Not sure/Can't say	3%	3%	2%	1%	4%
Top2box	37%	61%	37%	20%	40%
Bottom2box	61%	35%	61%	78%	55%

Gender

	Total	Health Care Access Index			
		Comfortable Access	Some Challenges	Chronic Difficulty	Didn't Require Access
Male	49%	46%	47%	46%	57%
Female	51%	54%	53%	54%	43%

AGE

	Total	Health Care Access Index			
		Comfortable Access	Some Challenges	Chronic Difficulty	Didn't Require Access
18-24	5%	4%	5%	7%	5%
25-34	22%	15%	18%	29%	25%
35-44	17%	17%	16%	17%	19%
45-54	16%	14%	16%	16%	17%
55-64	17%	21%	20%	13%	17%
65+	21%	28%	24%	18%	17%
NET 18-34	28%	20%	23%	35%	30%
NET 35-54	34%	31%	32%	33%	36%
NET 55+	39%	49%	45%	31%	34%

Province

	Total	Health Care Access Index			
		Comfortable Access	Some Challenges	Chronic Difficulty	Didn't Require Access
British Columbia	13%	9%	13%	15%	13%
Alberta	11%	12%	10%	11%	11%
Saskatchewan	3%	4%	4%	3%	2%
Manitoba	4%	4%	4%	3%	3%
Ontario	38%	43%	42%	34%	34%
Quebec	24%	21%	21%	24%	30%
New Brunswick	2%	1%	1%	3%	2%
Nova Scotia	3%	4%	3%	3%	2%
Prince Edward Island	1%	*%	*%	1%	1%
Newfoundland and Labrador	2%	2%	1%	2%	1%
Net: Atlantic	7%	7%	6%	9%	6%

Household Income

	Total	Health Care Access Index			
		Comfortable Access	Some Challenges	Chronic Difficulty	Didn't Require Access
Under \$25,000	9%	9%	8%	12%	8%
\$25,000 to less than \$50,000	16%	11%	15%	17%	18%
\$50,000 to less than \$100,000	32%	33%	31%	31%	33%
\$100,000 to less than \$150,000	18%	18%	19%	18%	17%
\$150,000 to less than \$200,000	6%	6%	7%	7%	5%
Over \$200,000	7%	7%	8%	6%	7%
Don't know / Rather not say	12%	16%	12%	10%	11%
Net: <\$50K	25%	21%	23%	29%	26%
Net: \$50K-<\$100K	32%	33%	31%	31%	33%
Net: \$100K+	31%	30%	34%	31%	30%

Indigenous/ Visible minority

	Total	Health Care Access Index			
		Comfortable Access	Some Challenges	Chronic Difficulty	Didn't Require Access
Indigenous	5%	4%	5%	5%	6%
Visible Minority (excl. indigenous)	14%	12%	12%	16%	15%
Non-Indigenous or Minority	81%	84%	82%	79%	80%