

| | Total | Healthcare Access Index | | | |
|--------------------|-------|-------------------------|-----------------|--------------------|-----------------------|
| | | Comfortable Access | Some Challenges | Chronic Difficulty | Didn't Require Access |
| Sample size | 1209 | 347 | 337 | 162 | 363 |

Regional sample sizes are unweighted. All other sample sizes, including column totals, are weighted to census data. Cells containing “%” are statistically zero, though at least one response was received. Blank cells indicate zero responses received. Sample sizes below 100 should be interpreted with caution.*

QH1. Have you required any of the following types of medical care over the past six months?

| | Total | Healthcare Access Index | | | |
|--|-------|-------------------------|-----------------|--------------------|-----------------------|
| | | Comfortable Access | Some Challenges | Chronic Difficulty | Didn't Require Access |
| Non-emergency treatment – i.e. something a family doctor could address | 49% | 70% | 70% | 76% | |
| An appointment with a specialist | 41% | 61% | 58% | 55% | |
| A diagnostic test – i.e. an MRI, X-ray | 30% | 49% | 39% | 40% | |
| Emergency care – something that required serious/urgent care at a hospital | 15% | 22% | 18% | 29% | |
| Surgery | 8% | 15% | 7% | 14% | |
| None of these | 30% | | | | 100% |
| Net: Select any | 70% | 100% | 100% | 100% | |

QH2. [Non-emergency treatment] How easy or difficult was it for you to access this care?

| | | | | | |
|---|-------|-------------------------|-----------------|--------------------|-----------------------|
| Base = Required this type of care in last six months | 598 | 242 | 235 | 122 | - |
| | Total | Healthcare Access Index | | | |
| | | Comfortable Access | Some Challenges | Chronic Difficulty | Didn't Require Access |
| Very difficult | 4% | | 2% | 15% | |
| Difficult | 11% | 1% | 14% | 26% | |
| Easy | 43% | 21% | 64% | 48% | |
| Very easy | 40% | 78% | 20% | 4% | |
| Impossible, wasn't able to get this | 1% | | | 6% | |
| Net: Difficult | 15% | 1% | 15% | 42% | |
| Net: Easy | 84% | 99% | 85% | 52% | |

QH2. [Emergency care] How easy or difficult was it for you to access this care?

| | | | | | |
|---|-------|-------------------------|-----------------|--------------------|-----------------------|
| Base = Required this type of care in last six months | 184 | 76 | 61 | 46 | - |
| | Total | Healthcare Access Index | | | |
| | | Comfortable Access | Some Challenges | Chronic Difficulty | Didn't Require Access |
| Very difficult | 5% | | 4% | 15% | |
| Difficult | 15% | 12% | 15% | 17% | |
| Easy | 39% | 15% | 52% | 62% | |
| Very easy | 40% | 72% | 29% | 3% | |
| Impossible, wasn't able to get this | 1% | 1% | | 3% | |
| Net: Difficult | 20% | 12% | 19% | 33% | |
| Net: Easy | 79% | 87% | 81% | 64% | |

QH2. [A diagnostic test] How easy or difficult was it for you to access this care?

| | | | | | |
|---|-------|-------------------------|-----------------|--------------------|-----------------------|
| Base = Required this type of care in last six months | 369 | 171 | 132 | 65 | - |
| | Total | Healthcare Access Index | | | |
| | | Comfortable Access | Some Challenges | Chronic Difficulty | Didn't Require Access |
| Very difficult | 3% | | 1% | 15% | |
| Difficult | 12% | 2% | 12% | 36% | |
| Easy | 48% | 34% | 71% | 40% | |
| Very easy | 36% | 64% | 16% | 3% | |
| Impossible, wasn't able to get this | 1% | | | 6% | |
| Net: Difficult | 15% | 2% | 13% | 51% | |
| Net: Easy | 84% | 98% | 87% | 43% | |

QH2. [An appointment with a specialist] How easy or difficult was it for you to access this care?

| | | | | | |
|---|-------|-------------------------|-----------------|--------------------|-----------------------|
| Base = Required this type of care in last six months | 497 | 212 | 196 | 89 | - |
| | Total | Healthcare Access Index | | | |
| | | Comfortable Access | Some Challenges | Chronic Difficulty | Didn't Require Access |
| Very difficult | 7% | | 4% | 31% | |
| Difficult | 20% | 1% | 32% | 36% | |
| Easy | 39% | 35% | 51% | 22% | |
| Very easy | 32% | 63% | 13% | 1% | |
| Impossible, wasn't able to get this | 2% | | | 9% | |
| Net: Difficult | 27% | 1% | 36% | 68% | |
| Net: Easy | 71% | 99% | 64% | 23% | |

QH2. [Surgery] How easy or difficult was it for you to access this care?

| | | | | | |
|---|-------|-------------------------|-----------------|--------------------|-----------------------|
| Base = Required this type of care in last six months | 99 | 52 | 24 | 22 | - |
| | Total | Healthcare Access Index | | | |
| | | Comfortable Access | Some Challenges | Chronic Difficulty | Didn't Require Access |
| Very difficult | 5% | | | 23% | |
| Difficult | 20% | 6% | 37% | 34% | |
| Easy | 35% | 29% | 60% | 20% | |
| Very easy | 36% | 64% | 3% | 5% | |
| Impossible, wasn't able to get this | 4% | | | 19% | |
| Net: Difficult | 25% | 6% | 37% | 57% | |
| Net: Easy | 70% | 94% | 63% | 24% | |

QH3. And overall – given your experience – would you say that over this six-month period your health issue(s) has:

| | | | | | |
|---|-------|-------------------------|-----------------|--------------------|-----------------------|
| Base = Required this type of care in last six months | 846 | 347 | 337 | 162 | - |
| | Total | Healthcare Access Index | | | |
| | | Comfortable Access | Some Challenges | Chronic Difficulty | Didn't Require Access |
| Improved | 35% | 41% | 34% | 26% | |
| Stayed the same | 53% | 51% | 55% | 56% | |
| Worsened | 11% | 8% | 11% | 18% | |

QH4. Thinking of your close relatives and friends – based on what you know from conversations or experience, what proportion of them would you say received inadequate medical care over the last six months?

| Base = All | 1209 | 347 | 337 | 162 | 363 |
|--------------------|-------|-------------------------|-----------------|--------------------|-----------------------|
| | Total | Healthcare Access Index | | | |
| | | Comfortable Access | Some Challenges | Chronic Difficulty | Didn't Require Access |
| None | 43% | 50% | 34% | 15% | 57% |
| One or two | 28% | 26% | 29% | 31% | 27% |
| A few of them | 19% | 16% | 27% | 29% | 11% |
| A lot of them | 5% | 3% | 6% | 14% | 4% |
| Almost all of them | 4% | 5% | 4% | 10% | 2% |
| Net: At least 1 | 57% | 50% | 66% | 85% | 43% |

QH5. You mentioned that some people in your life were unable to get adequate health care. Which of the following, if any, did they experience?

| Base = Exclude none at QH4 | 690 | 172 | 222 | 137 | 158 |
|--------------------------------------|-------|-------------------------|-----------------|--------------------|-----------------------|
| | Total | Healthcare Access Index | | | |
| | | Comfortable Access | Some Challenges | Chronic Difficulty | Didn't Require Access |
| Long waits to get an appointment | 64% | 58% | 70% | 71% | 56% |
| Incompetent care – i.e. misdiagnosis | 36% | 34% | 35% | 42% | 36% |
| Long wait times for emergency care | 34% | 40% | 34% | 34% | 29% |
| Unable to get diagnostic test | 21% | 14% | 22% | 33% | 18% |
| Unable to get surgery | 10% | 10% | 9% | 10% | 11% |
| Other, specify: | 12% | 11% | 11% | 16% | 10% |

QH5. (Rebase) You mentioned that some people in your life were unable to get adequate health care. Which of the following, if any, did they experience?

| Base = All | 1209 | 347 | 337 | 162 | 363 |
|--------------------------------------|-------|-------------------------|-----------------|--------------------|-----------------------|
| | Total | Healthcare Access Index | | | |
| | | Comfortable Access | Some Challenges | Chronic Difficulty | Didn't Require Access |
| Long waits to get an appointment | 37% | 29% | 46% | 61% | 24% |
| Incompetent care – i.e. misdiagnosis | 21% | 17% | 23% | 36% | 16% |
| Long wait times for emergency care | 20% | 20% | 22% | 29% | 13% |
| Unable to get diagnostic test | 12% | 7% | 14% | 28% | 8% |
| Unable to get surgery | 6% | 5% | 6% | 8% | 5% |
| Other, specify: | 7% | 5% | 7% | 14% | 5% |
| None | 43% | 50% | 34% | 15% | 57% |

QH6. Did any of your close friends/family suffer serious health consequences as a result of this lack of adequate care?

| Base = Exclude none at QH4 | 690 | 172 | 222 | 137 | 158 |
|----------------------------|-------|-------------------------|-----------------|--------------------|-----------------------|
| | Total | Healthcare Access Index | | | |
| | | Comfortable Access | Some Challenges | Chronic Difficulty | Didn't Require Access |
| Yes, serious consequences | 19% | 17% | 16% | 27% | 19% |
| Yes, minor consequences | 41% | 38% | 45% | 43% | 35% |
| No | 40% | 45% | 38% | 29% | 46% |
| Net: Yes | 60% | 55% | 62% | 71% | 54% |

QH6. (Rebase) Did any of your close friends/family suffer serious health consequences as a result of this lack of adequate care?

| Base = All | 1209 | 347 | 337 | 162 | 363 |
|---------------------------|-------|-------------------------|-----------------|--------------------|-----------------------|
| | Total | Healthcare Access Index | | | |
| | | Comfortable Access | Some Challenges | Chronic Difficulty | Didn't Require Access |
| Yes, serious consequences | 11% | 9% | 11% | 23% | 8% |
| Yes, minor consequences | 23% | 19% | 30% | 37% | 15% |
| No | 23% | 22% | 25% | 25% | 20% |
| Net: Yes | 34% | 27% | 41% | 60% | 23% |
| None | 43% | 50% | 34% | 15% | 57% |

QH13. Suppose you had an emergency today – you or someone in your family needed emergency care - how confident are you that you would be able to get care in a timely fashion?

| | Total | Healthcare Access Index | | | |
|----------------------|-------|-------------------------|-----------------|--------------------|-----------------------|
| | | Comfortable Access | Some Challenges | Chronic Difficulty | Didn't Require Access |
| Very confident | 29% | 48% | 20% | 6% | 28% |
| Confident | 41% | 40% | 49% | 31% | 39% |
| Not that confident | 19% | 9% | 22% | 42% | 16% |
| Not confident at all | 6% | *% | 6% | 16% | 8% |
| Not sure/Can't say | 5% | 2% | 3% | 4% | 9% |
| Top2box | 70% | 89% | 69% | 38% | 67% |
| Bottom2box | 25% | 9% | 28% | 58% | 24% |

Region

| | Total | Healthcare Access Index | | | |
|-----------|-------|-------------------------|-----------------|--------------------|-----------------------|
| | | Comfortable Access | Some Challenges | Chronic Difficulty | Didn't Require Access |
| Northeast | 17% | 22% | 18% | 11% | 14% |
| Midwest | 21% | 20% | 23% | 19% | 21% |
| South | 38% | 37% | 35% | 43% | 39% |
| West | 24% | 21% | 24% | 27% | 25% |

Age

| | Total | Healthcare Access Index | | | |
|------------|-------|-------------------------|-----------------|--------------------|-----------------------|
| | | Comfortable Access | Some Challenges | Chronic Difficulty | Didn't Require Access |
| 18-24 | 10% | 6% | 11% | 18% | 10% |
| 25-34 | 22% | 14% | 23% | 32% | 23% |
| 35-44 | 17% | 14% | 19% | 20% | 18% |
| 45-54 | 15% | 15% | 11% | 12% | 19% |
| 55-64 | 18% | 24% | 17% | 13% | 14% |
| 65+ | 19% | 27% | 19% | 5% | 16% |
| Net: 18-34 | 32% | 21% | 33% | 50% | 33% |
| Net: 35-54 | 32% | 28% | 30% | 32% | 37% |
| Net: 55+ | 36% | 51% | 37% | 18% | 30% |

Gender

| | Total | Healthcare Access Index | | | |
|-------------------------|-------|-------------------------|-----------------|--------------------|-----------------------|
| | | Comfortable Access | Some Challenges | Chronic Difficulty | Didn't Require Access |
| Male | 46% | 49% | 41% | 40% | 52% |
| Female | 52% | 51% | 57% | 58% | 47% |
| Prefer to self-describe | 1% | *% | 2% | 1% | 1% |

HHINCOME

| | Total | Healthcare Access Index | | | |
|-----------------------------|-------|-------------------------|-----------------|--------------------|-----------------------|
| | | Comfortable Access | Some Challenges | Chronic Difficulty | Didn't Require Access |
| Less than \$10,000 | 9% | 8% | 8% | 15% | 8% |
| \$10,000 - \$24,999 | 14% | 15% | 13% | 12% | 14% |
| \$25,000 - \$34,999 | 12% | 11% | 14% | 8% | 13% |
| \$35,000 - \$49,999 | 16% | 11% | 16% | 22% | 16% |
| \$50,000 - \$74,999 | 16% | 19% | 16% | 15% | 15% |
| \$75,000 - \$99,999 | 11% | 13% | 8% | 8% | 12% |
| \$100,000 - \$149,999 | 8% | 8% | 10% | 8% | 7% |
| \$150,000 - \$199,999 | 3% | 4% | 3% | *% | 3% |
| \$200,000 or more | 3% | 4% | 2% | 1% | 3% |
| Don't know / Rather not say | 9% | 9% | 9% | 11% | 10% |
| Net: <\$50K | 50% | 44% | 51% | 57% | 51% |
| Net: \$50K-<\$100K | 27% | 32% | 25% | 23% | 26% |
| Net: \$100K+ | 14% | 16% | 15% | 9% | 13% |

POLITICAL_2020_VOTE

| | Total | Healthcare Access Index | | | |
|--------------|-------|-------------------------|-----------------|--------------------|-----------------------|
| | | Comfortable Access | Some Challenges | Chronic Difficulty | Didn't Require Access |
| Donald Trump | 39% | 44% | 36% | 31% | 39% |
| Joe Biden | 42% | 40% | 49% | 40% | 39% |
| Someone else | 2% | 2% | 2% | 2% | 2% |
| Did not vote | 18% | 14% | 13% | 27% | 20% |