Q4. [T2016RHF]
Base=All
Single Choice Grid

Thinking about your own community where you live, for each of the following different situations, please indicate how accessible you think that situation currently is for people with physical disabilities.

Let’s use a scale of 1 to 10 where 1 means “Not at all accessible” and 10 means “Completely accessible to everyone regardless of ability.” Of course, you can choose any number in between that best expresses your view.

[Randomize rows]
Getting into public buildings such as hospitals and libraries
Getting into restaurants, shops and other private businesses
Access to schools and other education facilities
Getting to and from different places in town
[New] Access to new buildings in your community
[New] Getting into and using office buildings
Your own community’s overall accessibility [Anchor]

1 – Not at all accessible
...
10 – Completely accessible to everyone

Personal Association with Disability

[Text Box]
In this next section, we want to focus now on people’s experience with health conditions and/or disability.

Q12. [PLAN 2021 – minor changes]
Base=All
Multiple Choice, Select All

Are you currently living with any of the following? (Please note, we are referring to current long-term conditions that have lasted or are expected to last six months or longer.)
(Please select all that may apply)

[This order]
Chronic pain
Vision disability [e.g., blindness, glaucoma, macular degeneration, partially sighted]
Hearing disability [e.g., deaf, deafened, hard of hearing]
Physical disability [e.g., paraplegia, quadriplegia, cerebral palsy]
Mobility issues [e.g., difficulty walking, getting around using a wheelchair, walker, cane, etc.]
Neurological issue/acquired brain injury/episodic disability [e.g., epilepsy, stroke, dementia, seizures]
Mental health issue [e.g., schizophrenia, bipolar, mood or personality disorder]
Developmental/learning disability [e.g., autism, down syndrome]
Another chronic health condition [e.g., diabetes, heart disease, COPD, environmental sensitivities, auto-immune]
Communication disability [e.g., non-verbal]
Other (specify):
Prefer not to say [exclusive]
No, none of the above [exclusive]

Q13.
Base=Exclude “Prefer not to say” or “None of the above” in Q12
Single Choice

And still thinking about your own overall health and the condition(s) and/or disability you may be living with, how much difficulty, if any, do you have completing daily activities?

No difficulty at all
A bit of difficulty
Moderate difficulty
A lot of difficulty
Cannot do

Q14.
Base=Exclude “Prefer not to say” or “None of the above” in Q12
Single Choice

How often are your daily activities limited by your own overall health and the condition(s) and/or disability you may be living with?

Never limits daily activities
Rarely
Occasionally
Often
Always limits daily activities

[For the purposes of analysis, PWD = at least one condition AND at least moderate difficulty at Q13 OR at least occasionally Q14.

Note: This is broadly aligned with StatsCan definition and allows for refining in data analysis.]

Q15.
Base=All NOT qualifying as PWD
Multiple Choice, Select All

Do any of the other people in your life live with one or more physical disabilities that pose significant challenges for their day-to-day activities? (Select all that may apply.)

Yes, family member
Close friend
Co-worker or school mate
Acquaintance or neighbour
You have work experience in this area
No, no one/not close to anyone with significant physical disabilities [Exclusive]

Diversity and Inclusion

[Text Box]
Now, heading to the end of the survey, let’s move away from a focus on buildings and talk more about social questions.

Q22.
Base=All
Single Choice

Many companies and organizations now have departments or guidelines dedicated to diversity and inclusion. The goal of these policies is to ensure that all employees enjoy fair access, opportunity, and advancement regardless of their background or lived experiences.

If you are currently working, does your company or organisation have any diversity and inclusion policies?

Yes
No
Q23.
Base="Yes" at Q22
Single Choice

As far as you know, do the diversity and inclusion guidelines in your workplace have specific policies for employees living with disabilities?

Yes
No
Don’t know

Q24.
Base=All
Single Choice

In your opinion, should disability be included or not as part of workplace diversity and inclusion guidelines? This would mean having policies to include and support employees living with disabilities (e.g., allowing flexible work schedules, providing assistive technologies, etc.).

Yes, it should be included
No, it should not be included
Not sure

Q25.
Base=All
Single Choice Grid

Generally speaking, how would you rate Canadian companies when it comes to the following:

[Randomize]
Hiring people with disabilities
Supporting employees with disabilities (e.g., flexible work hours, accessible work environment, etc.)
Providing accessible experiences for their customers and clients

[Responses]
Great
Good
Q26.
*Base=All*
*Single Choice*

Would you be more likely to give your business to a particular company or organisation if you knew they had specific policies designed to support those with disabilities (e.g., barrier free workplaces, assistive technology, etc.)?

Yes
No
Not sure