

**Accessibility in Canada**  
**A special study by ARI in partnership with the Rick Hansen Foundation**  
**Final Questionnaire (August 12)**

Some questions withheld for future releases.

**Q4. [T2016RHF]**

**Base=All**

**Single Choice Grid**

Thinking about your own community where you live, for each of the following different situations, please indicate how accessible you think that situation *currently is* for people with physical disabilities.

Let's use a scale of 1 to 10 where 1 means "Not at all accessible" and 10 means "Completely accessible to everyone regardless of ability." Of course, you can choose any number in between that best expresses your view.

**[RANDOMIZE ROWS]**

Getting into public buildings such as hospitals and libraries

Getting into restaurants, shops and other private businesses

Access to schools and other education facilities

Getting to and from different places in town

**[New]** Access to new buildings in your community

**[New]** Getting into and using office buildings

Your own community's overall accessibility **[Anchor]**

1 – Not at all accessible

...

10 – Completely accessible to everyone

**Personal Association with Disability**

**[Text Box]**

In this next section, we want to focus now on people's experience with health conditions and/or disability.

**Q12. [PLAN 2021 – minor changes]**

**Base=All**

**Multiple Choice, Select All**

Are you currently living with any of the following? (Please note, we are referring to current long-term conditions that have lasted or are expected to last six months or longer.)

(Please select all that may apply)

**[This order]**

**Chronic pain**

**Vision disability** [e.g., blindness, glaucoma, macular degeneration, partially sighted]

**Hearing disability** [e.g., deaf, deafened, hard of hearing]

**Physical disability** [e.g., paraplegia, quadriplegia, cerebral palsy]

**Mobility issues** [e.g., difficulty walking, getting around using a wheelchair, walker, cane, etc.]

**Neurological issue/acquired brain injury/episodic disability** [e.g., epilepsy, stroke, dementia, seizures]

**Mental health issue** [e.g., schizophrenia, bipolar, mood or personality disorder]

**Developmental/learning disability** [e.g., autism, down syndrome]

**Another chronic health condition** [e.g., diabetes, heart disease, COPD, environmental sensitivities, auto-immune]

**Communication disability** [e.g., non-verbal]

**Other** (specify):

**Prefer not to say [exclusive]**

**No, none of the above [exclusive]**

**Q13.**

**Base=Exclude “Prefer not to say” or “None of the above” in Q12**

**Single Choice**

And still thinking about your own overall health and the condition(s) and/or disability you may be living with, how much difficulty, if any, do you have completing daily activities?

No difficulty at all

A bit of difficulty

Moderate difficulty

A lot of difficulty

Cannot do

**Q14.**

**Base=Exclude “Prefer not to say” or “None of the above” in Q12**

**Single Choice**

How often are your daily activities limited by your own overall health and the condition(s) and/or disability you may be living with?

Never limits daily activities

Rarely

Occasionally  
Often  
Always limits daily activities

**[For the purposes of analysis, PWD = at least one condition AND at least moderate difficulty at Q13 OR at least occasionally Q14.]**

**Note: This is broadly aligned with StatsCan definition and allows for refining in data analysis.]**

**Q15.**

**Base=All NOT qualifying as PWD**

**Multiple Choice, Select All**

Do any of the other people in your life live with one or more *physical* disabilities that pose significant challenges for their day-to-day activities? (Select all that may apply.)

Yes, family member

Close friend

Co-worker or school mate

Acquaintance or neighbour

You have work experience in this area

No, no one/not close to anyone with significant physical disabilities **[Exclusive]**

## **Diversity and Inclusion**

**[Text Box]**

Now, heading to the end of the survey, let's move away from a focus on buildings and talk more about social questions.

**Q22.**

**Base=All**

**Single Choice**

Many companies and organizations now have departments or guidelines dedicated to diversity and inclusion. The goal of these policies is to ensure that all employees enjoy fair access, opportunity, and advancement regardless of their background or lived experiences.

If you are currently working, does your company or organisation have any diversity and inclusion policies?

Yes

No

Not sure  
Not currently working

**Q23.**  
**Base="Yes" at Q22**  
**Single Choice**

As far as you know, do the diversity and inclusion guidelines in your workplace have specific policies for employees living with disabilities?

Yes  
No  
Don't know

**Q24.**  
**Base=All**  
**Single Choice**

In your opinion, *should* disability be included or not as part of workplace diversity and inclusion guidelines? This would mean having policies to include and support employees living with disabilities (e.g., allowing flexible work schedules, providing assistive technologies, etc.).

Yes, it should be included  
No, it should not be included  
Not sure

**Q25.**  
**Base=All**  
**Single Choice Grid**

Generally speaking, how would you rate Canadian companies when it comes to the following:

**[Randomize]**

Hiring people with disabilities  
Supporting employees with disabilities (e.g., flexible work hours, accessible work environment, etc.)  
Providing accessible experiences for their customers and clients

**[Responses]**

Great  
Good

Bad  
Terrible  
Don't know

**Q26.**

**Base=All**

**Single Choice**

Would you be more likely to give your business to a particular company or organisation if you knew they had specific policies designed to support those with disabilities (e.g., barrier free workplaces, assistive technology, etc.)?

Yes  
No  
Not sure