

Greyhound Questionnaire

July 17, 2018

Changing topics now ...

Greyhound Canada recently announced that, beginning in October, it will no longer be offering bus service in Western Canada. It will continue operating in Quebec and Ontario. Greyhound cited declining ridership, increased car use, and new low-cost airlines as reasons for ceasing its operations in Western Canada.

Q9. First, how closely would you say you have been following this story, are you...

Seeing a lot of media coverage and discussing it with friends and family
Seeing some coverage and having the odd conversation
Just scanning the headlines
Haven't seen or heard anything about it

Q10. Have you, yourself ever used the Greyhound bus service in Canada?

Yes
No

[If yes, Q3 and Q4]

Q11. When was the last time you traveled with Greyhound?

Within the last six months
Six months to a year ago
One to two years ago
Two to five years ago
Five to 10 years ago
More than 10 years ago

Q12 And, how many times overall would you estimate you have traveled with the Greyhound Canada bus service?

Once or twice
Three to five times
Six to 10 times
10 to 20 times
More than 20 times

Q13 One alternative that has been suggested is a rural bus service that would be funded by either the provincial or federal government, to make sure that residents are able to get around on routes previously covered by Greyhound. Would you say you support or oppose each of the following?

[ROWS – THIS ORDER]

A rural bus service funded by your provincial government

A rural bus service funded by the federal government

[COLUMNS]

Strongly oppose

Oppose

Support

Strongly Support

Not sure/Can't say

Q14 Some Canadians have expressed concern about the loss of bus service to some of the more rural and northern parts of their provinces, and say that government should step in to maintain this vital service.

Others say that Greyhound made a business decision, and that private businesses will fill in gaps in service if there is enough demand.

Which would you say is closest to your point of view, even if neither is exactly how you feel?

The government should step in to maintain rural and northern bus services, they are vital to communities.

It should not be up to the government to maintain these services. Private businesses can fill the gaps if there is enough demand

Q15. Now, for our classification purposes, how would you describe where you currently live? Is it:

A rural area/farm

In a small town

In a small city

In the suburbs of a big city

A central area in a big city

Q16. Do you personally know anyone who will be affected by the end of Greyhound bus service in Western Canada? By "affected" we mean that this person will either be unable to travel themselves or unable to receive visitors traveling to meet them as a result of Greyhound's withdrawal from Western Canada.

Yes, I will be affected

Yes, someone else in my household

Yes, a friend or family member

No, no one I know will be affected