

Canada Post Survey

We'd like to ask you a few questions about Canada Post...

As you may be aware, a few years ago, under the previous Conservative federal government, Canada Post began phasing out door-to-door delivery and replacing it with community mailboxes. The current Liberal federal government stopped the phase-out, but hasn't yet decided to restore door-to-door mail service to the nearly 900,000 households who lost it. A decision is expected this spring.

Q14 [T]. All things considered are you yourself in favour or opposed to ending door-to-door mail delivery service in urban areas?

Strongly in favour of ending door-to-door delivery
Somewhat in favour
Somewhat opposed
Strongly opposed to ending door-to-door delivery
Don't know/no opinion

Q15. Here are some other proposals that have been suggested for changing the way Canada Post operates. Each of these could be done in place of a phase-out of door-to-door delivery. For each one, please indicate whether you like it or dislike it.

[ROWS – RANDOMIZE]

Changing delivery from 5 days a week to 3 days a week
Closing rural post offices
Increasing the price of stamps

[COLUMNS]

Dislike a lot
Dislike
Like
Like a lot

Q16 [T] Below are some statements people have made about Canada Post and these planned changes. Please indicate whether you agree or disagree, strongly or moderately, with each one:

[ROWS – RANDOMIZE]

With community mailboxes, I'm concerned that personal information might not be secure
Mail has become out of date, and we should change with the times
Canada Post should be privatized, sold to the private sector
Losing home mail delivery will pose a real hardship for some people
Canada Post should have to cover its own costs, and not be subsidized by taxpayers
To me, Canada Post provides an essential service and should maintain its current service levels
[NEW] I'm worried about the job losses that would occur if Canada Post cut its services
[NEW] Private delivery services (e.g. FedEx, UPS, etc.) have mostly made Canada Post irrelevant
[NEW] Having door-to-door mail service is a hallmark of a developed country

[COLUMNS]

Strongly disagree

Moderately disagree

Moderately agree

Strongly agree

Don't know/Can't say

Q17. [T] How much do you use the mail? Let's say in an average month – and not during the Christmas season – how many individual pieces (letters/cards/small parcels) would you yourself buy postage for and send out in the mail?

None/Almost none/Very rarely

Less than one a month

2-4 times a month

5-9 times a month

10 or more pieces of mail a month

Q18. [T] And, finally, how do you currently receive your mail at home?

Delivered to my door

At a central mailbox in the lobby of my apartment/condo

At a community mailbox in my neighbourhood

Other