

Internet as a right:

Changing topics now ...

1. There has been some discussion recently about broadband (or “high-speed”) internet service and whether this is an essential service – similar to water or electricity – that all Canadian households should have access to regardless of income or where they live. In general, the term “broadband” refers to an internet connection fast enough for proper streaming of online audio and video.

Which of the following broad statements is closest to your own opinion about this?

[ROTATE]

Broadband internet is an essential service

Broadband internet is NOT an essential service

2. The CRTC is responsible for regulating and licensing the nation’s internet service providers. Some say the commission should set the regulatory climate so that internet service providers must build the infrastructure necessary to ensure that every Canadian household – including those in remote areas – has a broadband internet connection available to it.

What are your views on this? Would you say:

[ROTATE]

The CRTC SHOULD require internet service providers to make broadband service available to every Canadian household

The CRTC SHOULD NOT require internet service providers to make broadband service available to every Canadian household

3. Would you say you agree or disagree with each of the following statements?

[ROWS – RANDOMIZE]

There should be policies in place to ensure that low-income people can afford broadband internet in their homes

Access to broadband internet at public facilities (e.g. schools and libraries) is good enough to meet the needs of low-income Canadians

Ensuring all Canadian children have broadband internet access at home is a worthwhile investment

[COLUMNS]

Strongly disagree

Moderately disagree

Moderately agree

Strongly agree

4. Now, thinking about policy issues in Canada today, how important do you personally consider this issue of ensuring broadband internet access for all Canadians to be?

Let's use a five-point scale, where 1 means "not important at all" and 5 means "very important." You can, of course, choose any number in between.

1 Not important at all

2

3

4

5 Very important

5. And, how would you rate your own home internet service in terms of each of the following? If you don't pay for your home internet service or don't have internet at home, please indicate that.

[ROWS – KEEP THIS ORDER]

The overall quality of your home internet service (speed, reliability, etc.)

The value you get for the amount you pay for internet service

[COLUMNS]

Terrible

Not very good

Decent

Very good

Don't know/Don't have internet at home