

	Total	Region							Gender		Age			Age/Gender						Education			Household Income			
		BC	AB	SK	MB	ON	QC	ATL	Male	Female	18-34	35-54	55+	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	HS or less	College/ Tech school	Univ+	<\$50K	\$50-99K	\$100K+	No Answer
Sample Size	1517	204	152	103	106	502	353	97	741	776	439	529	549	243	240	259	196	290	290	638	480	399	518	467	274	258

Regional sample sizes are unweighted. All other sample sizes, including totals, are weighted to census data. Blank cells indicate zero responses were received. Cells containing "0%" are statistically zero, though at least one response was received.

Q1. There has been some discussion recently about broadband internet service and whether this is an essential service that all households should have access to. Which of the following statements is closest to your opinion about this?

	Total	Region							Gender		Age			Age/Gender						Education			Household Income			
		BC	AB	SK	MB	ON	QC	ATL	Male	Female	18-34	35-54	55+	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	HS or less	College/ Tech school	Univ+	<\$50K	\$50-99K	\$100K+	No Answer
Broadband internet is an essential service	68%	66%	68%	74%	72%	68%	67%	67%	68%	67%	72%	70%	63%	73%	71%	62%	70%	69%	63%	68%	66%	69%	72%	68%	62%	65%
Broadband internet is NOT an essential service	32%	34%	32%	26%	28%	32%	33%	33%	32%	33%	28%	30%	37%	27%	29%	38%	30%	31%	37%	32%	34%	31%	28%	32%	38%	35%

Q2. Should the CRTC regulate internet service providers to build the infrastructure necessary to ensure that every Canadian household – including those in remote areas – has a broadband internet connection available to it.

	Total	Region							Gender		Age			Age/Gender						Education			Household Income			
		BC	AB	SK	MB	ON	QC	ATL	Male	Female	18-34	35-54	55+	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	HS or less	College/ Tech school	Univ+	<\$50K	\$50-99K	\$100K+	No Answer
The CRTC SHOULD require internet service providers to make broadband service available to every Canadian household	71%	71%	59%	68%	68%	72%	76%	75%	70%	73%	71%	73%	70%	70%	71%	68%	72%	74%	72%	73%	72%	68%	75%	72%	64%	70%
The CRTC SHOULD NOT require internet service providers to make broadband service available to every Canadian household	29%	29%	41%	32%	32%	28%	24%	25%	30%	27%	29%	27%	30%	30%	29%	32%	28%	26%	28%	27%	28%	32%	25%	28%	36%	30%

Q3.[Summary of Agree]Would you say you agree or disagree with each of the following statements?

	Total	Region							Gender		Age			Age/Gender						Education			Household Income			
		BC	AB	SK	MB	ON	QC	ATL	Male	Female	18-34	35-54	55+	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	HS or less	College/ Tech school	Univ+	<\$50K	\$50-99K	\$100K+	No Answer
There should be policies in place to ensure that low-income people can afford broadband internet in their homes	71%	69%	69%	63%	79%	72%	71%	72%	68%	74%	71%	69%	73%	67%	68%	69%	77%	69%	76%	73%	73%	65%	77%	71%	61%	70%
Access to broadband internet at public facilities (e.g. schools and libraries) is good enough to meet the needs of low-income Canadians	57%	50%	57%	59%	60%	50%	75%	49%	57%	58%	59%	60%	54%	59%	58%	55%	59%	62%	52%	58%	59%	56%	55%	57%	66%	55%
Ensuring all Canadian children have broadband internet access at home is a worthwhile investment	72%	72%	68%	66%	76%	73%	69%	84%	70%	74%	72%	69%	75%	66%	69%	74%	80%	69%	76%	74%	73%	69%	75%	73%	69%	68%

Q3.[Summary of Disagree]Would you say you agree or disagree with each of the following statements?

	Total	Region							Gender		Age			Age/Gender						Education			Household Income			
		BC	AB	SK	MB	ON	QC	ATL	Male	Female	18-34	35-54	55+	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	HS or less	College/ Tech school	Univ+	<\$50K	\$50-99K	\$100K+	No Answer
There should be policies in place to ensure that low-income people can afford broadband internet in their homes	29%	31%	31%	37%	21%	28%	29%	28%	32%	26%	29%	31%	27%	33%	32%	31%	23%	31%	24%	27%	27%	35%	23%	29%	39%	30%
Access to broadband internet at public facilities (e.g. schools and libraries) is good enough to meet the needs of low-income Canadians	43%	50%	43%	41%	40%	50%	25%	51%	43%	42%	41%	40%	46%	41%	42%	45%	41%	38%	48%	42%	41%	44%	45%	43%	34%	45%
Ensuring all Canadian children have broadband internet access at home is a worthwhile investment	28%	28%	32%	34%	24%	27%	31%	16%	30%	26%	28%	31%	25%	34%	31%	26%	20%	31%	24%	26%	27%	31%	25%	27%	31%	32%

Q3.[There should be policies in place to ensure that low-income people can afford broadband internet in their homes]Would you say you agree or disagree with each of the following statements?

	Total	Region							Gender		Age			Age/Gender						Education			Household Income			
		BC	AB	SK	MB	ON	QC	ATL	Male	Female	18-34	35-54	55+	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	HS or less	College/ Tech school	Univ+	<\$50K	\$50-99K	\$100K+	No Answer
Strongly agree	34%	39%	31%	34%	30%	35%	29%	43%	33%	35%	34%	33%	35%	30%	36%	32%	39%	30%	37%	38%	33%	27%	40%	33%	24%	33%
Moderately agree	37%	30%	38%	30%	49%	38%	41%	29%	36%	39%	37%	36%	38%	37%	32%	37%	38%	39%	39%	35%	40%	37%	37%	38%	36%	37%
Moderately disagree	16%	19%	16%	22%	11%	13%	17%	16%	17%	15%	18%	17%	13%	19%	17%	13%	16%	17%	12%	14%	16%	19%	11%	17%	22%	16%
Strongly disagree	13%	12%	15%	15%	10%	14%	12%	12%	15%	11%	11%	14%	14%	14%	17%	7%	14%	11%	13%	11%	16%	12%	12%	17%	14%	
Top2Box	71%	69%	69%	63%	79%	72%	71%	72%	68%	74%	71%	69%	73%	67%	68%	69%	77%	69%	76%	73%	73%	65%	77%	71%	61%	70%
Bottom2Box	29%	31%	31%	37%	21%	28%	29%	28%	32%	26%	29%	31%	27%	33%	32%	31%	23%	31%	24%	27%	27%	35%	23%	29%	39%	30%

Q3.[Access to broadband internet at public facilities (e.g. schools and libraries) is good enough to meet the needs of low-income Canadians]Would you say you agree or disagree with each of the following statements?

	Total	Region							Gender		Age			Age/Gender						Education			Household Income			
		BC	AB	SK	MB	ON	QC	ATL	Male	Female	18-34	35-54	55+	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	HS or less	College/ Tech school	Univ+	<\$50K	\$50-99K	\$100K+	No Answer
Strongly agree	22%	14%	19%	18%	12%	16%	41%	16%	22%	23%	24%	20%	21%	21%	24%	26%	26%	16%	22%	23%	21%	22%	22%	28%	16%	
Moderately agree	35%	35%	38%	41%	48%	34%	34%	33%	35%	35%	36%	36%	34%	38%	36%	31%	33%	36%	36%	35%	36%	35%	32%	35%	38%	39%
Moderately disagree	24%	27%	28%	21%	22%	28%	13%	27%	22%	25%	24%	25%	22%	22%	25%	20%	26%	25%	22%	25%	26%	24%	24%	22%	24%	
Strongly disagree	19%	23%	15%	19%	17%	22%	12%	23%	20%	17%	15%	24%	18%	17%	25%	16%	14%	22%	21%	17%	18%	21%	19%	12%	21%	
Top2Box	57%	50%	57%	59%	60%	50%	75%	49%	57%	58%	59%	60%	54%	59%	58%	55%	59%	62%	52%	58%	59%	56%	55%	57%	66%	55%
Bottom2Box	43%	50%	43%	41%	40%	50%	25%	51%	43%	42%	41%	40%	46%	41%	42%	45%	41%	38%	48%	42%	41%	44%	45%	43%	34%	45%

Q3.[Ensuring all Canadian children have broadband internet access at home is a worthwhile investment]Would you say you agree or disagree with each of the following statements?

	Total	Region							Gender		Age			Age/Gender						Education			Household Income			
		BC	AB	SK	MB	ON	QC	ATL	Male	Female	18-34	35-54	55+	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	HS or less	College/ Tech school	Univ+	<\$50K	\$50-99K	\$100K+	No Answer
Strongly agree	31%	30%	25%	29%	28%	36%	27%	34%	32%	31%	27%	31%	35%	27%	35%	35%	28%	28%	35%	32%	33%	28%	37%	33%	25%	24%
Moderately agree	41%	42%	43%	38%	48%	37%	42%	49%	37%	44%	45%	38%	40%	39%	34%	39%	52%	41%	41%	42%	40%	40%	39%	39%	44%	44%
Moderately disagree	18%	20%	19%	19%	17%	19%	17%	8%	18%	17%	19%	19%	15%	22%	19%	15%	19%	16%	17%	18%	19%	14%	17%	22%	21%	
Strongly disagree	10%	8%	13%	15%	7%	9%	14%	8%	12%	9%	9%	12%	10%	12%	12%	11%	5%	11%	8%	9%	9%	13%	11%	10%	9%	11%
Top2Box	72%	72%	68%	66%	76%	73%	69%	84%	70%	74%	72%	69%	75%	66%	69%	74%	80%	69%	76%	74%	73%	69%	75%	73%	69%	68%
Bottom2Box	28%	28%	32%	34%	24%	27%	31%	16%	30%	26%	28%	31%	25%	34%	31%	26%	20%	31%	24%	26%	27%	31%	25%	27%	31%	32%

Q4.[Ensuring broadband internet access for all Canadians]How important do you personally consider this issue of ensuring broadband internet access for all Canadians to be?

	Total	Region							Gender		Age			Age/Gender						Education			Household Income			
		BC	AB	SK	MB	ON	QC	ATL	Male	Female	18-34	35-54	55+	Male 18- 34	Male 35- 54	Male 55+	Female 18- 34	Female 35- 54	Female 55+	HS or less	College/ Tech school	Univ+	<\$50K	\$50-99K	\$100K+	No Answer
5 Very important	25%	24%	20%	23%	19%	28%	22%	37%	26%	24%	22%	27%	26%	23%	28%	28%	20%	25%	25%	28%	23%	23%	29%	25%	18%	25%
4	31%	34%	36%	25%	37%	30%	30%	31%	31%	32%	30%	29%	34%	34%	27%	31%	27%	31%	36%	33%	32%	28%	35%	31%	32%	25%
3	27%	22%	20%	28%	27%	27%	32%	26%	26%	28%	29%	26%	25%	27%	24%	26%	32%	28%	25%	24%	31%	26%	24%	28%	23%	34%
2	11%	12%	16%	13%	13%	9%	13%	3%	10%	11%	13%	10%	9%	12%	11%	8%	15%	10%	10%	9%	10%	16%	7%	10%	19%	11%
1 Not important at all	6%	7%	8%	10%	4%	7%	4%	3%	7%	5%	5%	7%	5%	5%	9%	7%	6%	6%	4%	6%	5%	7%	5%	7%	8%	6%
Top2Box	56%	58%	55%	48%	56%	57%	52%	68%	57%	56%	52%	56%	60%	56%	56%	59%	47%	56%	61%	61%	55%	51%	64%	55%	50%	49%
Bottom2Box	17%	19%	24%	24%	17%	16%	16%	6%	17%	17%	19%	18%	14%	17%	20%	15%	21%	16%	14%	15%	15%	23%	12%	17%	27%	17%

Q5.[Summary of Good]And, how would you rate your own home internet service in terms of each of the following?

	Total	Region							Gender		Age			Age/Gender						Education			Household Income			
		BC	AB	SK	MB	ON	QC	ATL	Male	Female	18-34	35-54	55+	Male 18- 34	Male 35- 54	Male 55+	Female 18- 34	Female 35- 54	Female 55+	HS or less	College/ Tech school	Univ+	<\$50K	\$50-99K	\$100K+	No Answer
The overall quality of your home internet service (speed, reliability, etc.)	87%	84%	90%	67%	88%	89%	87%	87%	86%	88%	85%	85%	91%	81%	87%	90%	89%	84%	92%	86%	88%	88%	88%	86%	89%	86%
The value you get for the amount you pay for internet service	57%	55%	54%	54%	52%	56%	62%	56%	53%	61%	55%	56%	60%	52%	52%	56%	58%	59%	64%	56%	58%	58%	61%	56%	52%	55%

Q5.[Summary of Not good]And, how would you rate your own home internet service in terms of each of the following?

	Total	Region							Gender		Age			Age/Gender						Education			Household Income			
		BC	AB	SK	MB	ON	QC	ATL	Male	Female	18-34	35-54	55+	Male 18- 34	Male 35- 54	Male 55+	Female 18- 34	Female 35- 54	Female 55+	HS or less	College/ Tech school	Univ+	<\$50K	\$50-99K	\$100K+	No Answer
The overall quality of your home internet service (speed, reliability, etc.)	11%	14%	9%	29%	11%	10%	10%	11%	12%	10%	12%	13%	9%	16%	12%	10%	7%	14%	8%	12%	10%	11%	9%	12%	11%	14%
The value you get for the amount you pay for internet service	40%	43%	43%	41%	44%	42%	34%	40%	45%	36%	39%	42%	40%	43%	47%	44%	33%	38%	36%	40%	40%	42%	35%	41%	47%	42%

Q5.[The overall quality of your home internet service (speed, reliability, etc.)]And, how would you rate your own home internet service in terms of each of the following?

	Total	Region							Gender		Age			Age/Gender						Education			Household Income			
		BC	AB	SK	MB	ON	QC	ATL	Male	Female	18-34	35-54	55+	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	HS or less	College/ Tech school	Univ+	<\$50K	\$50-99K	\$100K+	No Answer
Very good	45%	39%	37%	37%	39%	44%	50%	61%	43%	46%	38%	42%	52%	37%	41%	50%	40%	42%	55%	42%	46%	47%	45%	46%	42%	46%
Decent	43%	46%	53%	30%	49%	45%	38%	27%	44%	42%	46%	43%	39%	44%	46%	41%	49%	42%	37%	43%	43%	41%	43%	41%	47%	40%
Not very good	9%	11%	8%	20%	9%	8%	9%	11%	10%	8%	10%	10%	8%	14%	9%	9%	5%	11%	7%	10%	8%	9%	8%	11%	8%	12%
Terrible	2%	3%	1%	9%	3%	2%	2%		2%	2%	2%	3%	1%	2%	3%	1%	2%	3%	0%	2%	1%	2%	2%	1%	3%	2%
Don't know/Don't have internet at home	2%	1%	2%	5%	1%	1%	2%	1%	1%	2%	3%	2%	0%	3%	1%		3%	2%	0%	2%	2%	0%	3%	2%	0%	1%
Top2Box	87%	84%	90%	67%	88%	89%	87%	87%	86%	88%	85%	85%	91%	81%	87%	90%	89%	84%	92%	86%	88%	88%	88%	86%	89%	86%
Bottom2Box	11%	14%	9%	29%	11%	10%	10%	11%	12%	10%	12%	13%	9%	16%	12%	10%	7%	14%	8%	12%	10%	11%	9%	12%	11%	14%

Q5.[The value you get for the amount you pay for internet service]And, how would you rate your own home internet service in terms of each of the following?

	Total	Region							Gender		Age			Age/Gender						Education			Household Income			
		BC	AB	SK	MB	ON	QC	ATL	Male	Female	18-34	35-54	55+	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	HS or less	College/ Tech school	Univ+	<\$50K	\$50-99K	\$100K+	No Answer
Very good	15%	13%	16%	13%	12%	14%	18%	18%	15%	16%	14%	13%	18%	15%	14%	16%	13%	13%	20%	15%	13%	18%	13%	11%	18%	
Decent	42%	42%	38%	41%	40%	42%	44%	38%	39%	45%	41%	43%	42%	37%	38%	41%	45%	47%	43%	41%	45%	40%	44%	43%	41%	37%
Not very good	28%	28%	32%	24%	29%	30%	26%	26%	30%	27%	27%	28%	29%	28%	33%	31%	27%	24%	28%	26%	30%	31%	27%	26%	36%	28%
Terrible	12%	15%	11%	18%	15%	12%	8%	14%	14%	9%	11%	14%	10%	15%	15%	13%	6%	13%	8%	14%	10%	11%	8%	15%	11%	14%
Don't know/Don't have internet at home	3%	2%	3%	5%	4%	2%	3%	4%	2%	3%	7%	2%	0%	5%	1%		9%	3%	0%	4%	3%	1%	4%	3%	1%	2%
Top2Box	57%	55%	54%	54%	52%	56%	62%	56%	53%	61%	55%	56%	60%	52%	52%	56%	58%	59%	64%	56%	58%	58%	61%	56%	52%	55%
Bottom2Box	40%	43%	43%	41%	44%	42%	34%	40%	45%	36%	39%	42%	40%	43%	47%	44%	33%	38%	36%	40%	40%	42%	35%	41%	47%	42%