

Awareness, Perceptions and Attitudes regarding
Disability and Accessibility

-- Final Questionnaire (October 16, 2015) --

For this survey, we're asking Canadians for their views on some different issues here in Canada.

Warm-up/Engagement

1. Let's start off by thinking generally about Canadian society and the various issues and challenges facing different people here in Canada today.

How important do you personally consider each of the following issues to be?

[Randomize items]

Barriers facing people with physical disabilities in terms of getting in and around public places
Discrimination and a lack of understanding facing people with physical disabilities
Lack of affordable housing
Sexual harassment in workplaces in Canada
Income inequality in Canada
The conditions on First Nations reserves

Very important
Somewhat important
Not very important
Not important

Psychographic profile statements

2. These are statements people have made. Please indicate how much you agree or disagree with each one. There are no right or wrong answers. It is what you think that counts.

[Randomize rows]

I feel I have a personal responsibility to make the world a better place
I am usually too shy to speak my mind on different issues
There may be problems in the world, but things are definitely getting better
Things are changing too fast these days
It's important to me to keep up on news and current events

The things I care about are completely ignored by our governments

[COLUMNS:]

Strongly Disagree

Moderately Disagree

Moderately Agree

Strongly Agree

Personal experience/acquaintance

3a. Getting more focused now...

Do you have what you consider to be a “physical disability”? Let’s include here any significant mobility problems, whether experienced from birth or related to aging or injury, hearing or visual impairment, or anything else like this.

Yes, I have a physical disability

No, I do not have a physical disability

I have mobility or other physical, vision or hearing challenges, but don't consider myself to have a disability

[SEPARATE SCREEN:]

3b. Does someone else living in your household have a physical disability?

Yes, someone else has a physical disability

No, no one else has a physical disability

Someone has mobility or other physical, vision or hearing challenges, but I don't consider them to have a disability

3c. Do any of your other family members or close friends have a physical disability?

Yes, a physical disability

No, do not

Mobility/physical challenges, but don't consider it a disability

3d. Do any of your current co-workers (or classmates) have a physical disability?

Yes, physical disability

No, do not

Mobility/physical challenges, but don't consider it a disability

Not working or going to school [OFFERED FOR ITEM D ONLY]

[Ask 3ei) if Yes, self has a physical disability at Q3a

OR

ask 3eii) if self does not but other hh member does.

All others skip to next question.]

ei. What kind of mobility or other physical, vision or hearing challenge(s) do you have?

(Please choose all that apply from the list below.)

eii. What kind of mobility or other physical, vision or hearing challenge(s) does your household member have?

(Please choose all that apply from the list below.)

[List in this order]

Limited flexibility

Difficulty walking

Require a walker/cane

Require a scooter

Require a wheelchair

Limited manual dexterity

Difficulty hearing /hard of hearing

Deaf

Visually impaired

Blind

Other (Please specify:)

Overall Barriers

[DISPLAY TO ALL]

We want to get people's views on the different barriers that might face people with physical disabilities.

Now, when we refer to **"people with physical disabilities"** let's consider this broadly, and as including, for example, someone who is blind or who uses a wheelchair or has a significant mobility issue, and any other types of physical disability.

By **"barriers"**, we're referring broadly to anything that might be in the way or prevent someone's full participation in life.

4. Below is a list of different barriers that people with physical disabilities might face. In your opinion, to what extent is there room for improvement regarding each of the following different possible barriers facing people with physical disabilities in Canada today?

[Randomize rows:]

Accessibility of public places

Equal access to health care

Educational opportunities

Employment opportunities

Housing

Transportation

Discrimination towards people with disabilities

Lack of understanding of the needs of people with disabilities

Lack of understanding/belief in the potential of people with disabilities

[Columns:]

[Left side]Very little room for improvement

A bit of room

Some room

A lot of room

[Right side]Huge room for improvement

5. And, if you had to choose, which one of these same issues or barriers would you say is MOST important to improve for Canadians with physical disabilities today? (Please select one from the list below.)

[RANDOMIZE]

Accessibility of public places

Equal access to health care

Educational opportunities

Employment opportunities

Housing

Transportation

Discrimination towards people with disabilities

Lack of understanding of the needs of people with physical disabilities

Lack of understanding/belief in the potential of people with disabilities

6. And which would you choose as the second most important? (Select another from those remaining).

[SAME ORDER AS ABOVE]

Accessibility of public places

Equal access to health care

Educational opportunities

Employment opportunities

Housing

Transportation

Discrimination towards people with disabilities

Lack of understanding of the needs of people with physical disabilities

Lack of understanding/belief in the potential of people with disabilities

Accessibility: where on the radar?

Now, let's think specifically about the accessibility of buildings and other public places for people with physical disabilities. By "**accessibility**" we are referring to how easy or difficult it is to get in and out of public places and to fully use the services and facilities once inside.

7. First of all, how much, if at all, do you think about this issue of accessibility for people with physical disabilities? (Not counting when you're doing a survey on the subject!). Would you say you think about this issue:

Often

Sometimes

Rarely

Never

8. How well informed would you say you are about this issue of accessibility for people with physical disabilities?

Very well informed

Well informed

Somewhat informed

Not well informed

Not informed at all

9. How much of a priority do you consider this to be for Canada today?

Very high priority

High priority

Medium priority

Low priority

Very low priority

10. What would be your estimate of how many Canadians today have a physical disability?
Would you estimate the proportion to be:

1 in 5 (20%)

1 in 10 (10%)

1 in 25 (4%)

1 in 50 (2%)

1 in 100 Canadians (1%)

11. And would you guess that the number of Canadians with a physical disability is:

Shrinking

Staying about the same

Growing

Perceptions of accessibility

12. Thinking about your own community where you live, for each of the following different situations, please indicate:

a) How accessible you think that situation ***currently is*** for people with physical disabilities in your community?

Let's use a scale of 1 to 10 where 1 means "Not at all accessible" and 10 means "Completely accessible to everyone regardless of physical disability". Of course, you can choose any number in between that best expresses your view.

[RANDOMIZE ROWS]

Being able to attend special events
 Getting into public buildings such as hospitals and libraries
 Getting into restaurants, shops and other private businesses
 Using public washroom facilities
 Getting to and from different places in town
 Opportunities for sport/recreation
 Access to schools and other education facilities
 [ALWAYS PLACE LAST IN SERIES]
 Your own community's overall accessibility

1 – Not at all accessible

2

3

4

5

6

7

8

9

10 – Completely accessible to everyone

b. And how accessible do you think each of these same situations **should be** for people with physical disabilities?

Let's use a scale of 1 to 10 where 1 means "not at all accessible" and 10 means "completely accessible to everyone regardless of physical disability". Of course, you can choose any number in between that best expresses your view.

[RANDOMIZE ROWS]

Being able to attend special events
 Getting into public buildings such as hospitals and libraries
 Getting into restaurants, shops and other private businesses
 Using public washroom facilities
 Getting to and from different places in town
 Opportunities for sport/recreation
 Access to schools and other education facilities
 [ALWAYS PLACE LAST IN SERIES]

Your own community's overall accessibility

1 – Not at all accessible

2

3

4

5

6

7

8

9

10 – Completely accessible to everyone

13. Thinking of public spaces in general in Canada today – such as these ones we've been considering, what is your overall view about the level of accessibility that **should** exist for people with physical disabilities? Would you say the goal should be:

Universal accessibility for everyone whenever this is possible

Access should be a priority, but with cost feasibility in mind

Consider access issues, but not a priority

Do what is easily possible, and that's all that should be expected

14. And, considering this for Canada as a whole, how would you rate Canada's **overall current level** of accessibility for people with physical disabilities?

(Please rate on the scale below – where 100% would mean complete accessibility.)

0 – Zero Accessibility

1

2

3

4

5

6

7

8

9

10 – Complete accessibility

15. Putting this another way....Overall, would you say too much, enough or too little is being done to address issues of accessibility in Canada today?

Too much

Enough

Too little

Attitudes

16. Here are some statements people might make about the issues we've been talking about in this survey. For each one, please indicate whether you agree or disagree, strongly or moderately?

[Randomize rows]

a. Accessibility for people with physical disabilities is a basic human right, not a privilege

b. Making places accessible and barrier-free for people with physical disabilities is a nice idea, but not worth the cost

c. Canada should be a world leader in ensuring universal access to public places

d. As a society, it should be a high priority to do whatever we can to ensure *everyone* can fully participate, regardless of whether or not they have a physical disability

e. It's understandable that employers feel it is risky to hire people with physical disabilities

f. It's a waste not to recognize and promote the potential of people with physical disabilities

g. I never notice any disabled people actually using the disabled washroom or ramps etc

h. There is a lot of prejudice towards people with physical disabilities

[COLUMNS:]

Strongly Disagree

Moderately Disagree

Moderately Agree

Strongly Agree

Closer perspective

[THOSE WITH/CLOSELY ACQUAINTED WITH A PHYSICAL DISABILITY – YES AT Q3A OR B]

17. You've indicated earlier that you have some direct personal experience with physical disabilities. Thinking about Canadians generally, what would you want other people to be more aware of in terms of the issues we've been talking about in this survey?

(Please make a brief note here.)

[Verbatim response list to be provided, no coding]

RHF Questions

[The RHF-focused questions will be presented as a separate and distinct section of the survey.]
Changing our focus now.....

18. Have you heard of the Rick Hansen Foundation?

Yes

No

Not sure

[ALL THOSE WHO SAY YES, HAVE HEARD OF RHF]

19. What do you think the Rick Hansen Foundation's mandate is?

(Please select all that apply from the list below.)

[RANDOMIZE]

Fundraising for spinal cord injury research

Advocacy for people with spinal cord injuries

Advocacy for people with all types of physical disabilities

To provide education and motivational speakers

To raise awareness of the potential of people with disabilities

To remove barriers for people with physical disabilities

Other (Please specify:)

Not really sure

Socio-Demographic and Other Information

Now, just some final questions for our statistical calculations.

20. In the past year, have you personally volunteered your time – that is, provided unpaid help of some kind – within your community or for a charitable organization?

No, did not volunteer this past year

Yes, the odd time/one event

Yes, occasionally

Yes, volunteered regularly

Yes, volunteered frequently this past year

21. In the past year, did you personally make a financial donation to a charitable cause or organization? (Note, we are referring to a donation of money, not food donations or clothing etc).

No, did not make a financial donation this past year

Yes, donated up to \$50

Yes, donated up to \$100

Yes, donated up to \$250

Yes, donated up to \$500

Yes, donated over \$500 this past year