Workplace and Retirement Issues

For this survey we are interested in people's opinions and experiences with some different issues relating to work and retirement.

Occupation Demo's

1. Which of the following very broad categories best describes the kind of work you are doing right now? (Please try to choose the category that is closest to the type of work you do, even if not an exact fit.)

Professional – examples: nurse, engineer, teacher, CA
"Knowledge/Creative" occupations – examples: HR, marketing, research
Manager/Executive – examples: store manager, business exec.
IT/Information Technology
Office work/Admin – examples: receptionist, EA, clerk
Sales&Service/Retail/Hospitality
Skilled Trade – examples: electrician, plumber, carpenter
Labour – examples: driver, landscaping, construction, warehouse
Business owner

Looking for work
Not employed/student/homemaker
Semi-retired
Retired
Have never worked

Other, please specify…

[ASK ALL THOSE CURRENTLY WORKING:]
1a. And, which broad sector best describes where you are currently employed?

Public sector (government departments, government agencies, public services such as school system or university or healthcare)
Private sector (any for-profit business)
Not-for-profit/charitable

1b. Do you yourself belong to a labour union, or a professional association that bargains collectively on behalf of its membership?

Yes, belong to a union
Yes, belong to a professional association
No, do not belong to a union

1c. Are you responsible for directly managing any other staff at your workplace? If so, how many?

No, do not manage others
Yes, manage 1 to 5 people
Yes, between 6 and 20 people
Yes, more than 20 people

[ASK ALL THOSE CURRENTY RETIRED/SEMI RETIRED]
1aa. And, which broad sector best describes your primary or main job when you were working?

Public sector (government departments, government agencies, public services such as school system or university or healthcare)
Private sector (any for-profit business)
Not-for-profit/charitable

1bb. For the majority of your career, did you yourself belong to a labour union, or a professional association that bargains collectively on behalf of its membership?

Yes, belonged to a union
Yes, belonged to a professional association
No, did not belong to a union

1cc. Were you responsible for directly managing any other staff at your workplace? If so, how many?

No, did not manage others
Yes, managed 1 to 5 people
Yes, between 6 and 20 people
Yes, more than 20 people

Technology at Work

[Ask all employed]
[Pm]2. We would like to know about various technologies and tools and how important, if at all, they are for you doing your job?

[RANDOMIZE]
The internet
A cell phone or smart phone
Email

Vital I could not do my job without it
Important

Not too important
I do not use this at work at all

[Ask of everyone]
3. Regardless of whether or not you use these technologies at work or are even working, we'd like to get people's overall views on the impact of mobile communications technology (smart phones, email, internet) on working people. Which of the following two broad statements **best describes** how you feel?

[ROTATE THESE]
Mobile technology is an overall positive for working people because it allows for more flexibility with hours and remote work.

Mobile technology is an overall negative because now people are expected to work and respond to emails in their personal time.

[For the next 2 questions only Techies - everyone who is one of the top 3 for any response in Q2]
[PM]4. Have technologies such as the Internet, email and cell/smartphones increased or decreased the amount of time you spend working, or have they had no effect?

Increase
No effect
Decrease

[P]5. Do technologies such as the Internet, email and cell/smart phones allow you more flexibility in the hours you work?

Yes
No

Working overtime

[Everyone working]
6. How often, if ever, do you work overtime, that is work that is over and above your regular hours?

Never
Rarely
Occasionally
Regularly

[ask of Techies - everyone who is one of the top 3 for any response in Q2]
7. How often, if at all, are you doing each of the following activities outside of regular office hours?

Checking work emails
Responding to work emails
Answering phone calls or text messages about work
Doing actual work (say, working on a project or report)

Never
Rarely
Occasionally
Regularly
Every day

[Next 3 questions overtimers - didn't answer 'never' to 6 and 7].
8. When you work overtime, (that is work in addition to and outside of regular work hours), are you paid for the time and/or getting time off in lieu?

Yes, always get paid or time off
Usually, on a somewhat informal basis
Only in certain circumstances (say, a special project or a lot of overtime)
No, not compensated for overtime
I do not consider it overtime work

9. When you work overtime is it typically…?

A definite requirement of your job
It is an expectation, especially if you want to impress your employer
It is very much your choice to work overtime or not
I do not consider it overtime work

10. What are the **most common** reasons you find yourself working outside of your regular business hours?
[Choose up to 2]

[RANDOMIZE]
I just like being connected
Clients/colleagues in other time zones that expect prompt responses
Deadlines that need to be met

More work than I have time for in a regular day
My boss/colleagues expect a response when they email
I just like to send an email when I think of something
Season/special event overtime
Other specify

[ASK OF EVERYONE]
11. Are each of the following reasonable requests for organizations to make of their employees?

Expecting junior/midlevel staff to check email in the evenings/weekends
Expecting senior staff to check email in the evenings/weekends
Expecting staff to check their emails while on lunch
For a boss to call a staff member on the weekend to discuss various work issues (important but not emergencies)

Totally reasonable
Sometimes reasonable
Usually not reasonable
Never reasonable