

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample	2001	620	952	429

*Regional sample sizes are unweighted. All other sample sizes, including totals, are weighted to census data. Blank cells indicate zero responses were received. Cells containing "0%" are statistically zero, though at least one response was received. * indicates small sample size.*

Q15. Have visited at least once last year

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Visited your family doctor/GP (if you have one)	92%	90%	92%	92%
Visited a walk-in clinic for primary care	39%	29%	40%	54%
Visited an emergency room for primary care (i.e. non-emergency reasons)	28%	13%	28%	47%
Visited an emergency room for an emergency	31%	16%	32%	48%
Visited a medical specialist (e.g. cardiologist, oncologist, etc.)	53%	15%	64%	83%
Received an advanced diagnostic test (e.g. MRI, CT Scan, etc.)	44%	7%	51%	80%
Been admitted to hospital overnight (or longer)	18%	7%	17%	35%
Had surgery	22%	9%	21%	40%

Q15. Last year- Visited your family doctor/GP (if you have one)

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Never	8%	10%	8%	8%
Once	25%	33%	22%	19%
2-3 times	38%	36%	39%	40%
4-5 times	15%	12%	17%	18%
6+ times	13%	9%	15%	17%
Net: YES	92%	90%	92%	92%

Q15. Last year- Visited a walk-in clinic for primary care

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Never	61%	71%	60%	46%
Once	23%	19%	23%	28%
2-3 times	13%	9%	13%	19%
4-5 times	2%	1%	2%	4%
6+ times	1%	1%	1%	3%
Net: YES	39%	29%	40%	54%

Q15. Last year- Visited an emergency room for primary care (i.e. non-emergency reasons)

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Never	72%	87%	72%	53%
Once	19%	11%	19%	30%
2-3 times	7%	2%	8%	13%
4-5 times	1%	*%	1%	4%
6+ times	*%		*%	1%
Net: YES	28%	13%	28%	47%

Q15. Last year- Visited an emergency room for an emergency

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Never	69%	84%	68%	52%
Once	23%	14%	24%	31%
2-3 times	7%	2%	7%	11%
4-5 times	1%		1%	3%
6+ times	1%		*%	2%
Net: YES	31%	16%	32%	48%

Q15. Last year- Visited a medical specialist (e.g. cardiologist, oncologist, etc.)

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Never	47%	85%	36%	17%
Once	27%	10%	33%	39%
2-3 times	19%	4%	23%	32%
4-5 times	4%	1%	5%	7%
6+ times	3%		3%	5%
Net: YES	53%	15%	64%	83%

Q15. Last year- Received an advanced diagnostic test (e.g. MRI, CT Scan, etc.)

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Never	56%	93%	49%	20%
Once	29%	6%	34%	50%
2-3 times	12%	1%	13%	23%
4-5 times	2%		3%	4%
6+ times	1%	*%	1%	3%
Net: YES	44%	7%	51%	80%

Q15. Last year- Been admitted to hospital overnight (or longer)

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Never	82%	93%	83%	65%
Once	12%	5%	11%	22%
2-3 times	5%	1%	4%	12%
4-5 times	1%		1%	1%
6+ times	*%		*%	*%
Net: YES	18%	7%	17%	35%

Q15. Last year- Had surgery

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Never	78%	91%	79%	60%
Once	15%	6%	16%	23%
2-3 times	6%	2%	4%	15%
4-5 times	1%	1%	*%	1%
6+ times	*%		1%	1%
Net: YES	22%	9%	21%	40%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample: Had visit in the past year	1832	556	880	396

Q16. Quality of care- Your family doctor/GP

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Very good	63%	67%	65%	52%
Good	33%	31%	30%	41%
Poor	3%	2%	3%	6%
Very poor	1%	*%	1%	1%
Net: Very good/ good	96%	97%	96%	93%
Net: Poor/ very poor	4%	3%	4%	7%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample: Had visit in the past year	788	179	377	232

Q16. Quality of care- Walk-in clinics you visited for primary care

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Very good	34%	36%	36%	29%
Good	58%	58%	58%	58%
Poor	7%	5%	5%	11%
Very poor	1%	1%	1%	2%
Net: Very good/ good	92%	94%	94%	87%
Net: Poor/ very poor	8%	6%	6%	13%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample: Had visit in the past year	551	83*	265	204

Q16. Quality of care- Emergency rooms you visited for primary care

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Very good	35%	36%	42%	25%
Good	46%	45%	47%	46%
Poor	15%	12%	9%	25%
Very poor	4%	6%	2%	4%
Net: Very good/ good	81%	81%	89%	71%
Net: Poor/ very poor	19%	19%	11%	29%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample: Had visit in the past year	614	101	307	205

Q16. Quality of care- Medical specialists you saw

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Very good	52%	43%	60%	44%
Good	40%	49%	35%	44%
Poor	6%	4%	4%	11%
Very poor	2%	4%	1%	1%
Net: Very good/ good	92%	92%	95%	88%
Net: Poor/ very poor	8%	8%	5%	12%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample: Had visit in the past year	1061	92	612	358

Q16. Quality of care- Diagnostic tests you received

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Very good	58%	65%	65%	45%
Good	39%	34%	33%	51%
Poor	2%	1%	2%	3%
Very poor	*%			*%
Net: Very good/ good	98%	99%	98%	96%
Net: Poor/ very poor	2%	1%	2%	4%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample: Had visit in the past year	876	44*	487	345

Q16. Quality of care- Your overnight hospital stay(s)

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Very good	42%	51%	47%	33%
Good	47%	41%	44%	52%
Poor	8%	5%	5%	11%
Very poor	3%	4%	3%	4%
Net: Very good/ good	89%	92%	92%	85%
Net: Poor/ very poor	11%	8%	8%	15%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample: Had visit in the past year	355	41*	164	150

Q16. Quality of care- Surgical procedure(s) you received

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Very good	53%	51%	61%	44%
Good	41%	44%	35%	46%
Poor	5%		3%	9%
Very poor	2%	5%	*%	2%
Net: Very good/ good	93%	95%	97%	89%
Net: Poor/ very poor	7%	5%	3%	11%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample: Not seen GP in past year	169	64*	72*	33*

Q17. You indicated that you have not seen your family doctor/GP in the last year. To clarify, do you have a family doctor/GP?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Yes	52%	80%	43%	16%
No	48%	20%	57%	84%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample	2001	620	952	429

Q15/Q17. Have Family doctor

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Yes	96%	98%	96%	94%
No	4%	2%	4%	6%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample: Has family doctor	1919	607	911	401

Q18. If something comes up, how easy or difficult is it to get an appointment to see your family doctor/GP ?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Easy – I can get in within a day or two	32%	55%	26%	12%
Usually have to wait at least a few days but could be sooner if I need to	42%	45%	46%	28%
Difficult – Usually takes at least a week or more to get an appointment	26%		28%	60%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample	2001	620	952	429

Q18. [Rebase to all respondents] If something comes up, how easy or difficult is it to get an appointment to see your family doctor/GP ?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Easy – I can get in within a day or two	31%	54%	25%	11%
Usually have to wait at least a few days but could be sooner if I need to	40%	44%	44%	26%
Difficult – Usually takes at least a week or more to get an appointment	25%		27%	56%
Don't have family doctor	4%	2%	4%	6%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample: No family doctor	82*	13*	41*	28*

Q19. Have you been looking for a family doctor and, if so, for how long?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
I've been looking for less than 6 months	6%		5%	10%
Looking for 6 months to a year	7%		5%	14%
Looking for more than a year	27%		22%	47%
I was looking but I have given up for now	41%		62%	29%
Not looking, don't need/want a GP	19%	100%	6%	

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample	2001	620	952	429

Q19. [Rebase to all respondents] Have you been looking for a family doctor and, if so, for how long?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
I've been looking for less than 6 months	*%		*%	1%
Looking for 6 months to a year	*%		*%	1%
Looking for more than a year	1%		1%	3%
I was looking but I have given up for now	2%		3%	2%
Not looking, don't need/want a GP	1%	2%	*%	
Has family doctor	96%	98%	96%	94%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample: Have not seen specialist in past year	940	528	341	71*

Q20. You indicated you have not seen a medical specialist in the last year. Can you give us a sense of why?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Haven't needed one	93%	99%	92%	49%
Need one – waiting for an appointment	7%	1%	8%	51%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample	2001	620	952	429

Q15/Q20. Medical specialist

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Seen one last year/ Need one - waiting for an appointment	57%	16%	67%	92%
Haven't needed one	43%	84%	33%	8%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample: Seen specialist in past year/waiting for an appointment	1131	98	640	394

Q21. Could you tell us what type of specialist?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Cardiologist/Heart specialist	28%	17%	28%	32%
Eye specialist/ophthalmologist	20%	16%	21%	19%
Internal Medicine	15%	6%	14%	18%
Orthopedic specialist/Bones	15%	8%	11%	22%
Dermatologist/Skin	13%	17%	13%	13%
Ear/Nose/Throat specialist	10%	6%	10%	12%
Cancer specialist/oncologist	10%	9%	11%	10%
Respirologist/Lungs	9%	6%	9%	11%
Obstetrician/Gynecologist	6%	6%	5%	7%
Psychiatrist	3%	4%	3%	4%
Other type of specialist [specify:]	26%	29%	25%	26%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample	2001	620	952	429

Q21. [Rebase to all respondents] Could you tell us what type of specialist?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Cardiologist/Heart specialist	16%	3%	19%	29%
Eye specialist/ophthalmologist	11%	2%	14%	17%
Internal Medicine	8%	1%	10%	16%
Orthopedic specialist/Bones	8%	1%	8%	20%
Dermatologist/Skin	8%	3%	9%	12%
Ear/Nose/Throat specialist	6%	1%	7%	11%
Cancer specialist/oncologist	6%	1%	7%	9%
Respirologist/Lungs	5%	1%	6%	10%
Obstetrician/Gynecologist	3%	1%	4%	6%
Psychiatrist	2%	1%	2%	3%
Other type of specialist [specify:]	14%	5%	17%	24%
Haven't needed one	43%	84%	33%	8%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample: Seen specialist in past year/waiting for an appointment	1131	98	640	394

Q22b. Which would you say has been the most important or critical to your health?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Cardiologist/Heart specialist	22%	16%	22%	23%
Orthopedic specialist/Bones	10%	7%	8%	15%
Internal Medicine	10%	4%	10%	10%
Eye specialist/ophthalmologist	9%	9%	10%	7%
Cancer specialist/oncologist	8%	8%	9%	5%
Dermatologist/Skin	6%	13%	6%	4%
Ear/Nose/Throat specialist	5%	6%	4%	5%
Respirologist/Lungs	4%	2%	5%	4%
Obstetrician/Gynecologist	4%	5%	3%	4%
Psychiatrist	2%	4%	1%	1%
Other	21%	25%	21%	22%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample	2001	620	952	429

Q22b.[Rebase to all respondents] Which would you say has been the most important or critical to your health?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Cardiologist/Heart specialist	12%	3%	15%	21%
Orthopedic specialist/Bones	6%	1%	5%	14%
Internal Medicine	5%	1%	7%	9%
Eye specialist/ophthalmologist	5%	1%	7%	7%
Cancer specialist/oncologist	4%	1%	6%	5%
Dermatologist/Skin	4%	2%	4%	4%
Ear/Nose/Throat specialist	3%	1%	3%	4%
Respirologist/Lungs	2%	*%	3%	4%
Obstetrician/Gynecologist	2%	1%	2%	3%
Psychiatrist	1%	1%	1%	1%
Other	12%	4%	14%	20%
Haven't needed one	43%	84%	33%	8%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample: Seen specialist in past year/waiting for an appointment	1131	98	640	394

Q22c. And, from the time you found out you needed to see this most important medical specialist to the time you were able to see them, how long did you wait?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Less than 6 months	77%	97%	91%	48%
6 months to a year	16%		7%	35%
More than a year	5%		1%	14%
Still waiting, specify number of months:	2%	3%	1%	3%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample	2001	620	952	429

Q22c.[Rebase to all respondents] And, from the time you found out you needed to see this most important medical specialist to the time you were able to see them, how long did you wait?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Less than 6 months	43%	15%	61%	44%
6 months to a year	9%		5%	32%
More than a year	3%		*%	13%
Still waiting, specify number of months:	1%	*%	1%	3%
Haven't needed one	43%	84%	33%	8%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample: Did not have advanced diagnostic in the past year	1125	576	465	84*

Q23. You indicated you have not had an advanced diagnostic test in the last year, is that because you haven't needed one, or because you have needed one but haven't been able to get it?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Haven't needed one	98%	100%	97%	89%
Need one – on a waiting list	2%	*%	3%	11%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample	2001	620	952	429

Q23/Q15. Advance diagnostic test

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Have test in last year/ Need one	45%	7%	53%	82%
Haven't needed one	55%	93%	47%	18%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample: Had diagnostic test/on waiting list	901	46*	501	354

Q24. Type of test

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
MRI	41%	35%	40%	43%
Ultrasound	40%	36%	39%	42%
CT Scan	40%	30%	40%	41%
Endoscopy	10%	3%	9%	14%
Angiography	6%		6%	8%
PET Scan	3%		3%	2%
Other type of test (specify):	20%	28%	20%	20%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample	2001	620	952	429

Q24. [Rebase to all respondents] Type of test

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
MRI	18%	3%	21%	35%
Ultrasound	18%	3%	20%	35%
CT Scan	18%	2%	21%	34%
Endoscopy	5%	*%	5%	11%
Angiography	3%		3%	7%
PET Scan	1%		2%	2%
Other type of test (specify):	9%	2%	10%	16%
Don't need one	55%	93%	47%	18%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample: Had diagnostic test/on waiting list	901	46*	501	354

Q24b. Which would you say has been the most important or critical to your health?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
MRI	29%	29%	31%	28%
CT Scan	24%	22%	23%	27%
Ultrasound	19%	22%	20%	17%
Endoscopy	6%	2%	6%	7%
Angiography	4%		4%	6%
PET Scan	1%		2%	1%
Other	16%	26%	15%	15%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample	2001	620	952	429

Q24b. [Rebase to all respondents] Which would you say has been the most important or critical to your health?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
MRI	13%	2%	16%	23%
CT Scan	11%	2%	12%	22%
Ultrasound	8%	2%	10%	14%
Endoscopy	3%	*%	3%	6%
Angiography	2%		2%	5%
PET Scan	1%		1%	1%
Other	7%	2%	8%	12%
Don't need one	55%	93%	47%	18%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample: Had diagnostic test/on waiting list	901	46*	501	354

Q24c. Waiting time for test

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Less than 6 months	84%	100%	95%	67%
6 months to a year	12%		3%	27%
More than a year	2%		1%	5%
Still waiting, specify number of months:	1%		1%	2%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample	2001	620	952	429

Q24c. [Rebase to all respondents] Waiting time for test

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Less than 6 months	38%	7%	50%	55%
6 months to a year	5%		2%	22%
More than a year	1%		*%	4%
Still waiting, specify number of months:	1%		1%	1%
Don't need one	55%	93%	47%	18%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample: Have not had surgery in past year	1571	564	749	258

Q25. You have not had surgery this year, is it because you haven't needed any surgery or because you have needed surgery but haven't been able to get it yet?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Haven't needed surgery	96%	99%	98%	85%
Need surgery – on a waiting list	4%	1%	2%	15%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample: Had surgery/on a waiting list	489	59*	219	211

Q26. Type of surgery

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Orthopedic (bones, joints, cartilage, and the muscles that attach to them)	29%	21%	22%	38%
Eyes, nose, throat (i.e. cataracts)	14%	18%	17%	9%
Organ-related (kidney, heart, lungs, skin, liver etc.)	13%	5%	15%	12%
Digestive system	10%	9%	12%	9%
Cancer-related (i.e. tumor removal)	9%	13%	11%	6%
Other, specify:	31%	34%	31%	30%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample	2001	620	952	429

Q26. [Rebase to all respondents] Type of surgery

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Orthopedic (bones, joints, cartilage, and the muscles that attach to them)	7%	2%	5%	19%
Eyes, nose, throat (i.e. cataracts)	3%	2%	4%	5%
Organ-related (kidney, heart, lungs, skin, liver etc.)	3%	*%	4%	6%
Digestive system	2%	1%	3%	4%
Cancer-related (i.e. tumor removal)	2%	1%	3%	3%
Other, specify:	8%	3%	7%	15%
Don't need surgery	76%	90%	77%	51%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample: Had surgery/on a waiting list	489	59*	219	211

Q26b. Which would you say has been the most important or critical to your health?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Orthopedic (bones, joints, cartilage, and the muscles that attach to them)	28%	21%	22%	37%
Organ-related (kidney, heart, lungs, skin, liver etc.)	12%	5%	14%	12%
Eyes, nose, throat (i.e. cataracts)	12%	17%	15%	7%
Digestive system	10%	9%	10%	9%
Cancer-related (i.e. tumor removal)	9%	13%	11%	6%
Other	29%	34%	29%	29%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample	2001	620	952	429

Q26b. [Rebase to all respondents] Which would you say has been the most important or critical to your health?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Orthopedic (bones, joints, cartilage, and the muscles that attach to them)	7%	2%	5%	18%
Organ-related (kidney, heart, lungs, skin, liver etc.)	3%	*%	3%	6%
Eyes, nose, throat (i.e. cataracts)	3%	2%	3%	3%
Digestive system	2%	1%	2%	4%
Cancer-related (i.e. tumor removal)	2%	1%	2%	3%
Other	7%	3%	7%	14%
Don't need surgery	76%	90%	77%	51%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample: Had surgery/on a waiting list	489	59*	219	211

Q27. And, how would you describe the intensity, or severity of that surgery?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Minor surgery (in and out in less than a day, short recovery time)	57%	68%	64%	48%
Moderate (longer in hospital and/or longer recovery time, but "routine" procedure)	34%	28%	30%	41%
Major surgery (complex, lifesaving, long stay in hospital, long recovery)	8%	5%	7%	11%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample	2001	620	952	429

Q27.[Rebase to all respondents] And, how would you describe the intensity, or severity of that surgery?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Minor surgery (in and out in less than a day, short recovery time)	14%	6%	15%	24%
Moderate (longer in hospital and/or longer recovery time, but "routine" procedure)	8%	3%	7%	20%
Major surgery (complex, lifesaving, long stay in hospital, long recovery)	2%	*%	2%	5%
Don't need surgery	76%	90%	77%	51%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample: Had surgery/on a waiting list	489	59*	219	211

Q28. Waiting time for surgery

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Less than 6 months	65%	100%	91%	28%
6 months to a year	20%		6%	41%
More than a year	11%		*%	24%
Still waiting, specify number of months:	4%		2%	8%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample	2001	620	952	429

Q28. [Rebase to all respondents] Waiting time for surgery

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Less than 6 months	16%	10%	21%	14%
6 months to a year	5%		1%	20%
More than a year	3%		*%	12%
Still waiting, specify number of months:	1%		*%	4%
Don't need surgery	76%	90%	77%	51%

Q29. Thinking about the overall quality of health care you receive in your province, how would you describe your own personal experiences in the last five years?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Very Good	37%	42%	40%	23%
Good	51%	51%	50%	53%
Poor	10%	6%	8%	19%
Very poor	3%	2%	2%	5%
Net: Very good/ good	88%	92%	90%	76%
Net: Poor/ very poor	12%	8%	10%	24%

Q30. Over the past 10 to 15 years or so, would you say the overall quality of health care in in your own province has ...

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Improved	18%	17%	21%	14%
Stayed the same	45%	51%	45%	35%
Deteriorated	37%	32%	34%	51%

Q31a. Thinking about the medications you have been prescribed by a doctor in the last year, how many prescription medications are you on?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
None	18%	25%	16%	10%
1-3	45%	51%	43%	41%
3-6	22%	16%	25%	25%
6-9	11%	7%	11%	15%
More than 9	5%	2%	5%	9%
Net: At least 1	82%	75%	84%	90%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample: Has prescription meds	1646	462	799	384

Q31b. [Yes summary] And, in the past 12 months, did you or anyone else in your household do any of the following?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Decide to NOT fill a prescription for medicine because of the cost	12%	9%	8%	24%
Decide to NOT renew a prescription due to cost	11%	9%	8%	21%
Do anything to make a prescription last longer due to cost	15%	11%	11%	29%
Experience financial difficulty due to the cost of prescription medicine	16%	12%	14%	27%
Worry about how you, or members of your family, might be able to afford the prescription drugs you need	21%	17%	18%	32%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample	2001	620	952	429

Q31b. [Rebase to All Respondents- Yes summary] And, in the past 12 months, did you or anyone else in your household do any of the following?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Decide to NOT fill a prescription for medicine because of the cost	10%	7%	7%	21%
Decide to NOT renew a prescription due to cost	9%	6%	7%	19%
Do anything to make a prescription last longer due to cost	12%	8%	9%	26%
Experience financial difficulty due to the cost of prescription medicine	13%	9%	12%	25%
Worry about how you, or members of your family, might be able to afford the prescription drugs you need	17%	13%	15%	28%
Don't have Prescription Med	18%	25%	16%	10%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample: Has prescription meds	1646	462	799	384

Q31b. [No summary] And, in the past 12 months, did you or anyone else in your household do any of the following?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Decide to NOT fill a prescription for medicine because of the cost	88%	91%	92%	76%
Decide to NOT renew a prescription due to cost	89%	91%	92%	79%
Do anything to make a prescription last longer due to cost	85%	89%	89%	71%
Experience financial difficulty due to the cost of prescription medicine	84%	88%	86%	73%
Worry about how you, or members of your family, might be able to afford the prescription drugs you need	79%	83%	82%	68%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample	2001	620	952	429

Q31b. [Rebase to all respondents] And, in the past 12 months, did you or anyone else in your household do any of the following?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Decide to NOT fill a prescription for medicine because of the cost	10%	7%	7%	21%
Decide to NOT renew a prescription due to cost	9%	6%	7%	19%
Do anything to make a prescription last longer due to cost	12%	8%	9%	26%
Experience financial difficulty due to the cost of prescription medicine	13%	9%	12%	25%
Worry about how you, or members of your family, might be able to afford the prescription drugs you need	17%	13%	15%	28%
Don't have Prescription Med	18%	25%	16%	10%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample: Has prescription meds	1646	462	799	384

Q31b. And, in the past 12 months, did you or anyone else in your household- Decide to NOT fill a prescription for medicine because of the cost?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Yes, have done	12%	9%	8%	24%
No have not	88%	91%	92%	76%

Q31b. And, in the past 12 months, did you or anyone else in your household- Decide to NOT renew a prescription due to cost ?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Yes, have done	11%	9%	8%	21%
No have not	89%	91%	92%	79%

Q31b. And, in the past 12 months, did you or anyone else in your household -Do anything to make a prescription last longer?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Yes, have done	15%	11%	11%	29%
No have not	85%	89%	89%	71%

Q31b. And, in the past 12 months, did you or anyone else in your household- Experience financial difficulty due to the cost of prescription medicine?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Yes, have done	16%	12%	14%	27%
No have not	84%	88%	86%	73%

Q31b. And, in the past 12 months, did you or anyone else in your household- Worry about how you, or members of your family, might be able to afford the prescription drugs you need?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Yes, have done	21%	17%	18%	32%
No have not	79%	83%	82%	68%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample	2001	620	952	429

Q32. What about medical devices or goods other than prescription drugs – things like hearing aids, dentures, canes or walking aids, etc.?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Yes	51%	43%	52%	61%
No	49%	57%	48%	39%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample: Need medical devices	1022	269	493	260

Q33. Decide not to get a new medical device/tool because of the cost ?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Yes, have done	28%	20%	26%	43%
Not have not	72%	80%	74%	57%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample	2001	620	952	429

Q33. [Rebase to all Respondents] Decide not to get a new medical device/tool because of the cost ?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Yes, have done	14%	8%	13%	26%
Not have not	37%	35%	38%	35%
Don't have medical devices	49%	57%	48%	39%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample: Need medical devices	1022	269	493	260

Q33. Experience financial difficulty due to the cost of these types of items

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Yes, have done	27%	21%	23%	42%
Not have not	73%	79%	77%	58%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample	2001	620	952	429

Q33. [Rebase to all respondents] Experience financial difficulty due to the cost of these types of items

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Yes, have done	14%	9%	12%	25%
Not have not	37%	34%	40%	35%
Don't have medical devices	49%	57%	48%	39%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample: Need medical devices	1022	269	493	260

Q33. Worry about how you or members of your family might be able to afford these types of items

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Yes, have done	41%	33%	36%	59%
Not have not	59%	67%	64%	41%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample	2001	620	952	429

Q33. [Rebase to all respondents] Worry about how you or members of your family might be able to afford these types of items

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Yes, have done	21%	14%	19%	35%
Not have not	30%	29%	33%	25%
Don't have medical devices	49%	57%	48%	39%

Q34. Have you ever used cannabis for medical purposes, either because a doctor prescribed it to you or because you felt it would help?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Yes, it was prescribed	5%	3%	5%	7%
Yes, wasn't prescribed but used it on my own	11%	10%	9%	15%
No, never used cannabis for medical purposes	83%	86%	85%	76%
Prefer not to answer	1%	1%	1%	2%
Net: Yes	16%	13%	14%	22%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample: Used cannabis for medical purposes	313	81*	137	95*

Q35. And, in your experience, did it help?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Yes	73%	75%	72%	72%
No	13%	16%	14%	8%
Not sure	14%	9%	14%	20%

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Sample	2001	620	952	429

Q35. [Rebase to all respondents] And, in your experience, did it help?

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Yes	11%	10%	10%	16%
No	2%	2%	2%	2%
Not sure	2%	1%	2%	4%
No, never used cannabis for medical purposes	83%	86%	85%	76%
Prefer not to answer	1%	1%	1%	2%

System_Usage_Index

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Light Users (0-6)	50%	82%	44%	19%
Moderate Users (7-12)	27%	14%	32%	36%
Heavy Users (13+)	23%	4%	25%	45%

System_Access_Index

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
No access issues (0,1)	31%	100%		
Moderate access issues (2-3)	48%		100%	
Major access issues (4+)	21%			100%

System_Quality_Index

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
No experience	5%	8%	4%	1%
All Positive	80%	85%	83%	65%
Net Positive	10%	2%	9%	26%
Net Negative	5%	4%	5%	8%

Table: Primary_Access

	Total	System Access Index		
		No access issues (0,1)	Moderate access issues (2-3)	Major access issues (4+)
Not Interested	1%	2%	*%	
No access	3%		4%	6%
Difficult access	25%		27%	56%
Acceptable access	40%	44%	44%	26%
Easy access	31%	54%	25%	11%