

Orthopedic Surgery Questionnaire – May 23, 2017

Personal experiences

Q1 Today, we're asking Canadians about their experiences with orthopedic surgery – that is, surgery involving the musculoskeletal system. Orthopedic surgery typically involves joints (hips, knees, elbows, etc.) and the cartilage, bones, and muscles that attach to them. Knowing this definition, have you had orthopedic surgery in the last 10 years?

Yes, once

Yes, more than once

No, but I am on a waiting list [SKIP TO SECTION FOR WAIT-LISTERS (Q12)]

No, no orthopedic surgery in the last 10 years [THANK AND TERMINATE]

[ASK THOSE WHO HAVE HAD ORTHO SURGERY IN THE LAST 10 YEARS]

Q2 Think about the most recent orthopedic surgery procedure you had. Did that procedure deal with just one problem in one part of your body, or multiple problems in multiple parts of your body?

Just one problem

Multiple problems

[ASK THOSE WHO HAD "JUST ONE PROBLEM" IN Q2]

Q3 What area of your body was operated on?

[KEEP THIS ORDER]

Foot

Ankle

Knee

Hip

Shoulder

Back

Neck

Elbow

Wrist/Hand

Other, specify:

[ASK THOSE WHO HAD "MULTIPLE PROBLEMS" IN Q2]

Q4 What areas of your body were operated on? (Choose all that apply)

[MULTI-CHOICE – KEEP THIS ORDER]

Foot

Ankle

Knee

Hip

Shoulder

Back
Neck
Elbow
Wrist/Hand
Other, specify:

[ASK ALL WHO HAVE HAD ORTHO SURGERY IN THE LAST 10 YEARS]

Q5 Thinking about this most recent orthopedic surgery you experienced, how would you describe the result of the procedure? Was it:

A total success – I’m much better now
A partial success – I feel better, but still have minor problems
A partial failure – It’s a little better than it was, but I still have serious problems
A total failure – I didn’t get better at all/the surgery made things worse

Q6 And, what was your reason for getting this most recent orthopedic surgery? Was it:

A traumatic injury caused by an accident (car crash, fall, workplace accident, etc.)
A sports-related injury
The result of a chronic condition (e.g. arthritis, diabetes, genetic disorder, etc.)
Age/General wear and tear

Q7 Did you pay any of your own money for this most recent orthopedic surgery? (Please note, we are interested only in payment for the procedure and not the costs of medication or physiotherapy that may have followed)

Yes, paid the full cost out of pocket
Yes, paid part of the cost
No, did not pay
Can’t remember

Q8 How would you describe the amount of time you spent waiting for your most recent orthopedic surgery? Was it:

Very reasonable – not a long wait at all
Reasonable
Unreasonable
Very unreasonable – much too long a wait

[ASK Q9 and Q10 of THOSE WHO SAY IT WAS UNREASONABLE]

Q9 You indicated that the amount of time you waited for surgery was “unreasonable.” From the time you were told you needed surgery to the time you received it, about how long would you say you were waiting?

Less than a month
1 – 3 months
4 – 6 months
7 – 12 months
More than a year, but less than 2 years
Two years or more

Q10 And, in your opinion, what would have been a reasonable amount of time to wait?

Less than a month
1 – 3 months
4 – 6 months
7 – 12 months
A year or more

[ASK ALL WHO HAVE HAD SURGERY]

Q11 Thinking about your most recent orthopedic surgery, would you say you were satisfied or dissatisfied with each of the following aspects of the process?

[ROWS – RANDOMIZE]

The outcome of the surgery itself
The amount of time you waited for surgery
The surgeon who conducted the procedure
The hospital/facility where the procedure took place
[ANCHORED]The orthopedic surgery process overall

[COLUMNS]

Very dissatisfied
Moderately dissatisfied
Moderately satisfied
Very satisfied

Section for wait-listers:

[ASK THOSE WHO ARE ON THE WAIT LIST]

Q12 We have a few questions about the orthopedic surgery procedure you're currently waiting for. First, will this procedure deal with just one problem in one part of your body, or multiple problems in multiple parts of your body?

Just one problem
Multiple problems

[ASK THOSE WHO SAY "JUST ONE PROBLEM" IN Q12]

Q13 What area of your body will be operated on?

[KEEP THIS ORDER]

Foot
Ankle
Knee
Hip
Shoulder
Back
Neck
Elbow
Wrist/Hand
Other, specify:

[ASK THOSE WHO SAY "MULTIPLE PROBLEMS" IN Q12]

Q14 What areas of your body will be operated on? (Choose all that apply)

[MULTI-CHOICE – KEEP THIS ORDER]

Foot
Ankle
Knee
Hip
Shoulder
Back
Neck
Elbow
Wrist/Hand
Other, specify:

[ASK ALL WHO HAVE ORTHO SURGERY SCHEDULED]

Q15 And, why do you need this scheduled orthopedic surgery? Is it because of:

A traumatic injury caused by an accident (car crash, fall, workplace accident, etc.)

A sports-related injury

A chronic condition (e.g. arthritis, diabetes, genetic disorder, etc.)

Age/General wear and tear

Q16 Do you plan to pay any of your own money for this upcoming orthopedic surgery? (Please note, we are interested only in payment for the procedure and not the costs of medication or physiotherapy that may follow)

Yes, will pay the full cost out of pocket

Yes, will pay for part of the cost

No, will not be paying for this surgery

Q17 Do you know the approximate date when this scheduled surgery will take place?

Yes, have a specific date scheduled

Yes, have a general idea of when the surgery will take place

No, no idea when the surgery will take place

[ASK THOSE WHO SAY YES AT Q17]

Q18 Assuming your surgery takes place on the approximate date you expect it to, how would you describe the total amount of time you will have spent waiting for surgery by the time you get it? In your opinion, is this expected wait time:

Very reasonable – not a long wait at all

Reasonable

Unreasonable

Very unreasonable – much too long a wait

[ASK Q19 and Q20 of THOSE WHO SAY IT WILL BE UNREASONABLE]

Q19 You indicated that the amount of time you expect to wait for surgery is “unreasonable” to you. About how long would you say you expect to be waiting?

Less than a month

1 – 3 months

4 – 6 months

7 – 12 months

More than a year, but less than 2 years

Two years or more

Q20 And, in your opinion, what would be a reasonable amount of time to wait?

Less than a month

1 – 3 months

4 – 6 months

7 – 12 months

A year or more

Policy Questions:

[ASK ALL]

Q21 Suppose you needed orthopedic surgery again, and had the option to speed up the process considerably by paying for it out of pocket. What amount would you be willing to pay in order to get your surgery done more quickly? Would you pay:

Nothing – I would not pay to speed up my surgery

Less than \$1,000
\$1,000 - \$1,999
\$2,000 - \$2,999
\$3,000 - \$4,999
\$5,000 - \$9,999
More than \$10,000

Q22 Some people say private surgery clinics are a good thing because they relieve stress on the public system. Others say they're a bad thing because they contribute to a two-tiered health care system and give rich people an unfair advantage. Which of these perspectives is closer to your own (even if neither is exactly how you feel)?

[ROTATE]

Private clinics are a good thing, overall

Private clinics are a bad thing, overall

Demo Questions:

The following questions are for our analysis of the data. Please remember that your responses are confidential and anonymous.

Q23 Do you smoke?

Yes

No

Q24 Are you diabetic?

Yes

No

Q25 Do you consider yourself to be overweight or obese?

Yes, overweight

Yes, obese

No, neither

Prefer not to say

Q26 Overall, how would you describe your own personal health? Would you say it is:

Excellent

Good

Average

Poor
Terrible