

	Total	Region								Gender		Age			Age_Fine						Age Gender						Education			Income			
		BC	AB	SK	MB	ON	QC	ATL	Male	Female	18-34	35-54	55+	18-24	25-34	35-44	45-54	55-64	65+	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	HS or less	College/ Tech school	Univ+	<\$50K	\$50-99K	\$100K+	No Answer	
Sample Size	1517	203	152	99	103	506	354	100	743	774	439	529	549	179	260	250	279	251	297	216	260	268	223	270	281	638	480	399	527	466	287	237	

Regional sample sizes are unweighted. All other sample sizes, including totals, are weighted to census data. Blank cells indicate zero responses were received. Cells containing "0%" are statistically zero, though at least one response was received

Q1.How often do you purchase tickets for live events - i.e., for any sort of live entertainment event where seating is limited and tickets are sold (i.e. concerts, sports, comedy shows, etc.)?

	Total	Region								Gender		Age			Age_Fine						Age Gender						Education			Income			
		BC	AB	SK	MB	ON	QC	ATL	Male	Female	18-34	35-54	55+	18-24	25-34	35-44	45-54	55-64	65+	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	HS or less	College/ Tech school	Univ+	<\$50K	\$50-99K	\$100K+	No Answer	
More than 5 times a year	8%	6%	8%	16%	15%	9%	8%	7%	10%	7%	10%	10%	6%	6%	12%	10%	11%	6%	5%	10%	13%	7%	9%	8%	4%	6%	7%	13%	7%	6%	17%	6%	
3-5 times a year	16%	14%	18%	25%	11%	18%	16%	12%	18%	15%	20%	16%	14%	18%	21%	20%	12%	15%	13%	24%	17%	15%	16%	15%	13%	13%	17%	21%	12%	17%	22%	16%	
1-2 times a year or less	48%	53%	55%	39%	53%	46%	45%	55%	46%	50%	47%	52%	46%	48%	47%	46%	56%	47%	44%	43%	48%	47%	52%	55%	45%	45%	54%	48%	47%	51%	47%	47%	
Never	27%	27%	19%	21%	22%	28%	32%	27%	26%	28%	23%	22%	35%	28%	20%	24%	21%	32%	37%	24%	22%	31%	23%	22%	38%	36%	22%	18%	34%	25%	14%	31%	

Q2.Have you ever used a secondary market ticket re-seller to purchase or sell tickets?

	Total	Region								Gender		Age			Age_Fine						Age Gender						Education			Income			
		BC	AB	SK	MB	ON	QC	ATL	Male	Female	18-34	35-54	55+	18-24	25-34	35-44	45-54	55-64	65+	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	HS or less	College/ Tech school	Univ+	<\$50K	\$50-99K	\$100K+	No Answer	
Sample Size	1105	146	125	83	78	368	242	77	549	557	337	411	358	130	207	189	222	170	188	164	202	183	173	209	175	407	372	326	347	349	246	164	
Yes, Purchased tickets that way	23%	20%	21%	27%	15%	30%	16%	26%	26%	21%	33%	26%	12%	31%	34%	30%	22%	17%	6%	30%	33%	14%	35%	18%	9%	17%	24%	30%	19%	22%	38%	14%	
Yes, Sold tickets that way	5%	3%	3%	5%	3%	6%	3%	13%	7%	3%	11%	3%	1%	11%	10%	4%	3%	2%	1%	14%	4%	3%	7%	3%	0%	5%	5%	5%	4%	7%	5%		
No, have never used secondary services	74%	79%	78%	71%	83%	68%	82%	68%	71%	78%	61%	74%	88%	61%	61%	70%	77%	82%	94%	61%	66%	85%	61%	81%	91%	80%	73%	68%	78%	76%	61%	84%	

Q3.How would you describe prices of tickets you've seen on resale markets? In general, would you say prices are:

	Total	Region								Gender		Age			Age_Fine						Age Gender						Education			Income			
		BC	AB	SK	MB	ON	QC	ATL	Male	Female	18-34	35-54	55+	18-24	25-34	35-44	45-54	55-64	65+	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	HS or less	College/ Tech school	Univ+	<\$50K	\$50-99K	\$100K+	No Answer	
Very reasonable	7%		12%	3%	16%	5%	8%	18%	8%	5%	8%	5%	8%	13%	5%	7%	3%	9%	7%	13%	6%	3%	3%	3%	17%	8%	11%	2%	13%	7%	2%	8%	
Somewhat reasonable	29%	32%	23%	32%	24%	24%	38%	37%	27%	32%	37%	22%	22%	44%	33%	24%	19%	22%	21%	34%	21%	24%	40%	23%	18%	29%	24%	33%	24%	30%	32%	23%	
Somewhat unreasonable	31%	28%	32%	31%	21%	30%	41%	24%	30%	32%	31%	33%	25%	26%	35%	26%	41%	29%	15%	35%	26%	32%	28%	45%	14%	25%	35%	32%	36%	31%	28%	27%	
Very unreasonable	29%	32%	31%	29%	39%	35%	12%	18%	33%	23%	19%	36%	40%	10%	25%	39%	33%	40%	41%	18%	44%	42%	20%	22%	39%	29%	28%	30%	21%	24%	38%	31%	
Not sure	5%	7%	2%	5%	6%	2%	4%	1%	9%	5%	5%	4%	8%	2%	5%	5%		15%		3%		9%	7%	12%	8%	2%	4%	5%	7%		11%		
Top2Box	36%	32%	35%	34%	40%	29%	46%	55%	35%	37%	45%	27%	30%	56%	38%	31%	22%	31%	28%	47%	27%	27%	43%	26%	35%	38%	35%	37%	38%	34%	31%		
Bottom2Box	60%	61%	63%	60%	60%	65%	52%	41%	64%	55%	50%	69%	66%	36%	60%	64%	73%	69%	56%	53%	70%	73%	48%	67%	54%	63%	61%	57%	55%	66%	58%		

Q4.Which of the following statements is closer to your opinion on this issue? Would you say the use of 'bots' to buy tickets for resale is...

Sample Size	1517	203	152	99	103	506	354	100	743	774	439	529	549	179	260	250	279	251	297	216	260	268	223	270	281	638	480	399	527	466	287	237
	Total	Region							Gender		Age			Age_Fine						Age Gender						Education			Income			
		BC	AB	SK	MB	ON	QC	ATL	Male	Female	18-34	35-54	55+	18-24	25-34	35-44	45-54	55-64	65+	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	HS or less	College/ Tech school	Univ+	<\$50K	\$50-99K	\$100K+	No Answer
A huge problem for consumers that must be fixed	76%	82%	76%	71%	80%	78%	69%	79%	77%	75%	64%	75%	85%	61%	67%	72%	78%	85%	85%	63%	81%	84%	66%	71%	87%	73%	77%	78%	74%	73%	80%	81%
A lesser problem - mostly an inconvenience	12%	10%	11%	17%	13%	11%	16%	11%	12%	13%	22%	11%	6%	23%	21%	13%	9%	8%	5%	22%	9%	6%	21%	13%	6%	12%	12%	13%	12%	15%	11%	10%
Not really a problem, just a fact of modern life	12%	8%	13%	12%	7%	12%	15%	10%	12%	12%	14%	14%	9%	16%	12%	15%	12%	7%	10%	15%	11%	10%	13%	16%	8%	15%	10%	9%	14%	12%	9%	9%

Q5.Thinking about the issue of ticket resales more broadly, which of the following statements would you say is closer to your opinion, even if neither is exactly how you feel?

	Total	Region							Gender		Age			Age_Fine						Age Gender						Education			Income			
		BC	AB	SK	MB	ON	QC	ATL	Male	Female	18-34	35-54	55+	18-24	25-34	35-44	45-54	55-64	65+	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	HS or less	College/ Tech school	Univ+	<\$50K	\$50-99K	\$100K+	No Answer
People purchasing tickets specifically to try to resell them for a profit is unfair	81%	82%	83%	82%	86%	83%	78%	81%	78%	85%	75%	83%	85%	71%	78%	83%	83%	84%	86%	70%	82%	81%	80%	85%	89%	80%	83%	81%	80%	79%	85%	87%
Tickets are a commodity and it is okay for people to buy and resell them if they want to	19%	18%	17%	18%	14%	17%	22%	19%	22%	15%	25%	17%	15%	29%	22%	17%	17%	16%	14%	30%	18%	19%	20%	15%	11%	20%	17%	19%	20%	21%	15%	13%

Q6/7.[Summary of In favour]Here are some measures that have been proposed to combat the reselling of tickets. For each one, please indicate whether you are in favour of it or against it.

	Total	Region							Gender		Age			Age_Fine						Age Gender						Education			Income			
		BC	AB	SK	MB	ON	QC	ATL	Male	Female	18-34	35-54	55+	18-24	25-34	35-44	45-54	55-64	65+	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	HS or less	College/ Tech school	Univ+	<\$50K	\$50-99K	\$100K+	No Answer
Require ticket-holders to show a credit card or receipt to prove they're the original buyer and no reseller was involved	63%	67%	64%	73%	59%	61%	65%	59%	62%	64%	58%	66%	66%	59%	57%	64%	67%	66%	66%	52%	68%	65%	63%	64%	66%	64%	64%	62%	61%	65%	66%	61%
Invalidate and not accept any tickets sold on secondary markets	63%	63%	62%	62%	63%	60%	66%	66%	62%	64%	54%	64%	68%	53%	55%	62%	66%	67%	70%	54%	63%	67%	54%	66%	70%	63%	66%	59%	62%	63%	64%	63%
Make it illegal to use bots to purchase tickets, and punish offenders with fines or jail time	81%	85%	78%	79%	85%	80%	81%	80%	81%	81%	76%	83%	82%	76%	77%	84%	82%	84%	80%	72%	86%	84%	80%	81%	81%	77%	83%	84%	76%	83%	84%	82%
Set a legal limit on the maximum amount resellers can increase the price of a ticket	77%	79%	75%	72%	83%	77%	76%	78%	75%	79%	77%	79%	76%	74%	78%	80%	77%	80%	72%	73%	77%	74%	81%	80%	77%	75%	80%	78%	76%	77%	81%	76%

Q6/7.[Summary of Opposed]Here are some measures that have been proposed to combat the reselling of tickets. For each one, please indicate whether you are in favour of it or against it.

	Total	Region							Gender		Age			Age_Fine						Age Gender						Education			Income			
		BC	AB	SK	MB	ON	QC	ATL	Male	Female	18-34	35-54	55+	18-24	25-34	35-44	45-54	55-64	65+	Male 18- 34	Male 35- 54	Male 55+	Female 18- 34	Female 35- 54	Female 55+	HS or less	College/ Tech school	Univ+	<\$50K	\$50-99K	\$100K+	No Answer
Require ticket-holders to show a credit card or receipt to prove they're the original buyer and no reseller was involved	28%	27%	21%	22%	33%	31%	26%	32%	29%	27%	31%	28%	26%	30%	31%	28%	27%	28%	25%	34%	27%	28%	28%	28%	25%	24%	30%	31%	30%	25%	30%	26%
Invalidate and not accept any tickets sold on secondary markets	27%	28%	22%	33%	26%	30%	25%	24%	29%	26%	33%	27%	23%	33%	34%	28%	26%	27%	19%	32%	30%	25%	34%	24%	21%	25%	27%	32%	29%	26%	30%	23%
Make it illegal to use bots to purchase tickets, and punish offenders with fines or jail time	13%	11%	15%	15%	9%	14%	12%	10%	14%	11%	17%	10%	12%	19%	15%	8%	13%	8%	14%	20%	11%	13%	14%	10%	10%	14%	13%	11%	16%	11%	11%	11%
Set a legal limit on the maximum amount resellers can increase the price of a ticket	14%	11%	14%	17%	8%	14%	17%	12%	18%	11%	14%	12%	16%	17%	12%	9%	15%	13%	19%	17%	15%	20%	11%	9%	13%	15%	14%	14%	14%	15%	14%	14%

Q6.[Require ticket-holders to show a credit card/receipt to prove they're the buyer and no reseller was involved]Here are some measures that have been proposed to combat the reselling of tickets. Please indicate whether you are in favour or against

	Total	Region							Gender		Age			Age_Fine						Age Gender						Education			Income			
		BC	AB	SK	MB	ON	QC	ATL	Male	Female	18-34	35-54	55+	18-24	25-34	35-44	45-54	55-64	65+	Male 18- 34	Male 35- 54	Male 55+	Female 18- 34	Female 35- 54	Female 55+	HS or less	College/ Tech school	Univ+	<\$50K	\$50-99K	\$100K+	No Answer
Strongly in favour	32%	33%	33%	38%	36%	29%	35%	30%	32%	32%	23%	32%	40%	19%	25%	32%	32%	38%	41%	23%	34%	38%	23%	30%	42%	32%	33%	32%	29%	33%	32%	35%
Moderately in favour	31%	34%	31%	35%	23%	32%	30%	30%	30%	32%	35%	34%	26%	40%	32%	32%	35%	27%	25%	29%	34%	27%	41%	34%	24%	32%	31%	31%	32%	32%	34%	26%
Moderately against	18%	19%	12%	15%	18%	19%	16%	21%	19%	17%	21%	17%	16%	19%	22%	18%	16%	16%	15%	24%	16%	18%	18%	18%	14%	15%	19%	20%	19%	16%	19%	17%
Strongly against	10%	8%	9%	7%	16%	12%	10%	11%	11%	10%	10%	11%	10%	11%	10%	11%	11%	10%	10%	12%	10%	10%	10%	10%	9%	12%	11%	11%	9%	11%	9%	
Don't know/Can't say	9%	6%	15%	5%	7%	8%	8%	9%	9%	9%	12%	7%	8%	12%	12%	8%	6%	7%	9%	15%	5%	7%	9%	9%	9%	12%	6%	7%	8%	10%	4%	12%
Top2Box	63%	67%	64%	73%	59%	61%	65%	59%	62%	64%	58%	66%	66%	59%	57%	64%	67%	66%	66%	52%	68%	65%	63%	64%	66%	64%	64%	62%	61%	65%	66%	61%
Bottom2Box	28%	27%	21%	22%	33%	31%	26%	32%	29%	27%	31%	28%	26%	30%	31%	28%	27%	28%	25%	34%	27%	28%	28%	28%	25%	24%	30%	31%	30%	25%	30%	26%

Q6.[Invalidate and not accept any tickets sold on secondary markets]Here are some measures that have been proposed to combat the reselling of tickets. Please indicate whether you are in favour of it or against it.

	Total	Region							Gender		Age			Age_Fine						Age Gender						Education			Income			
		BC	AB	SK	MB	ON	QC	ATL	Male	Female	18-34	35-54	55+	18-24	25-34	35-44	45-54	55-64	65+	Male 18- 34	Male 35- 54	Male 55+	Female 18- 34	Female 35- 54	Female 55+	HS or less	College/ Tech school	Univ+	<\$50K	\$50-99K	\$100K+	No Answer
Strongly in favour	32%	35%	31%	38%	33%	28%	37%	29%	32%	32%	17%	34%	42%	15%	18%	33%	35%	37%	46%	18%	33%	42%	16%	35%	42%	35%	30%	30%	33%	28%	32%	
Moderately in favour	31%	29%	31%	24%	30%	33%	29%	37%	30%	32%	38%	30%	26%	38%	37%	30%	31%	29%	24%	37%	30%	25%	38%	31%	27%	28%	36%	29%	29%	31%	35%	31%
Moderately against	18%	20%	14%	22%	16%	20%	17%	16%	19%	17%	23%	18%	14%	24%	23%	20%	16%	17%	12%	22%	20%	15%	24%	16%	13%	16%	17%	22%	17%	18%	23%	16%
Strongly against	9%	8%	8%	10%	11%	8%	8%	10%	9%	10%	9%	9%	9%	9%	10%	7%	10%	10%	8%	10%	9%	9%	10%	8%	8%	8%	9%	10%	12%	9%	7%	6%
Don't know/Can't say	10%	9%	16%	6%	11%	9%	9%	10%	9%	10%	12%	9%	9%	14%	11%	10%	8%	6%	11%	13%	8%	8%	11%	10%	9%	13%	7%	9%	10%	6%	14%	
Top2Box	63%	63%	62%	62%	63%	60%	66%	66%	62%	64%	54%	64%	68%	53%	55%	62%	66%	67%	70%	54%	63%	67%	54%	66%	70%	63%	66%	59%	62%	63%	64%	63%
Bottom2Box	27%	28%	22%	33%	26%	30%	25%	24%	29%	26%	33%	27%	23%	33%	34%	28%	26%	27%	19%	32%	30%	25%	34%	24%	21%	25%	27%	32%	29%	26%	30%	23%

Q7.[Make it illegal to use bots to purchase tickets, and punish offenders with fines or jail time]Here are some measures that have been proposed to combat the reselling of tickets. Please indicate whether you are in favour of it or against it.

	Total	Region							Gender		Age			Age_Fine						Age Gender						Education			Income			
		BC	AB	SK	MB	ON	QC	ATL	Male	Female	18-34	35-54	55+	18-24	25-34	35-44	45-54	55-64	65+	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	HS or less	College/ Tech school	Univ+	<\$50K	\$50-99K	\$100K+	No Answer
Strongly in favour	58%	62%	60%	59%	61%	59%	56%	47%	62%	54%	45%	63%	63%	44%	46%	62%	64%	66%	61%	44%	71%	69%	46%	56%	59%	53%	61%	63%	54%	58%	67%	55%
Moderately in favour	23%	22%	18%	19%	24%	21%	25%	33%	19%	27%	31%	20%	19%	32%	31%	22%	19%	18%	19%	27%	15%	15%	35%	25%	22%	24%	22%	21%	22%	25%	18%	27%
Moderately against	8%	7%	9%	10%	7%	8%	7%	7%	9%	7%	10%	7%	7%	13%	9%	4%	9%	5%	8%	12%	7%	8%	9%	6%	5%	8%	8%	7%	9%	7%	9%	7%
Strongly against	5%	4%	6%	5%	3%	5%	5%	3%	5%	4%	6%	4%	5%	6%	7%	3%	4%	3%	6%	8%	4%	5%	5%	4%	6%	4%	4%	7%	5%	2%	3%	
Don't know/Can't say	7%	5%	7%	6%	6%	7%	6%	11%	5%	8%	7%	6%	6%	5%	8%	5%	8%	5%	9%	3%	3%	6%	9%	9%	9%	5%	5%	8%	6%	5%	7%	
Top2Box	81%	85%	78%	79%	85%	80%	81%	80%	81%	81%	76%	83%	82%	76%	77%	84%	82%	84%	80%	72%	86%	84%	80%	81%	81%	77%	83%	84%	76%	83%	84%	
Bottom2Box	13%	11%	15%	15%	9%	14%	12%	10%	14%	11%	17%	10%	12%	19%	15%	8%	13%	8%	14%	20%	11%	13%	14%	10%	10%	14%	13%	11%	16%	11%	11%	

Q7.[Set a legal limit on the maximum amount resellers can increase the price of a ticket]Here are some measures that have been proposed to combat the reselling of tickets. Please indicate whether you are in favour of it or against it.

	Total	Region							Gender		Age			Age_Fine						Age Gender						Education			Income			
		BC	AB	SK	MB	ON	QC	ATL	Male	Female	18-34	35-54	55+	18-24	25-34	35-44	45-54	55-64	65+	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	HS or less	College/ Tech school	Univ+	<\$50K	\$50-99K	\$100K+	No Answer
Strongly in favour	51%	51%	50%	42%	59%	54%	48%	50%	49%	53%	45%	52%	56%	42%	46%	52%	51%	58%	54%	41%	51%	54%	48%	53%	58%	50%	52%	51%	51%	53%	50%	
Moderately in favour	26%	28%	25%	30%	24%	23%	28%	29%	26%	26%	32%	27%	20%	33%	32%	28%	26%	22%	18%	31%	26%	20%	33%	27%	20%	24%	27%	26%	25%	26%	27%	
Moderately against	7%	6%	5%	6%	4%	8%	7%	7%	9%	4%	8%	6%	6%	10%	7%	5%	6%	7%	6%	10%	9%	9%	7%	2%	4%	7%	7%	6%	6%	8%	6%	
Strongly against	8%	6%	9%	11%	4%	6%	10%	5%	9%	7%	6%	7%	10%	6%	5%	4%	9%	6%	13%	8%	7%	11%	4%	7%	9%	8%	6%	7%	8%	8%		
Don't know/Can't say	9%	10%	11%	10%	9%	8%	7%	10%	8%	10%	9%	9%	8%	9%	11%	7%	7%	9%	10%	7%	6%	9%	11%	10%	11%	7%	9%	11%	8%	5%	10%	
Top2Box	77%	79%	75%	72%	83%	77%	76%	78%	75%	79%	77%	79%	76%	74%	78%	80%	77%	80%	72%	73%	77%	74%	81%	80%	77%	80%	78%	76%	77%	81%	76%	
Bottom2Box	14%	11%	14%	17%	8%	14%	17%	12%	18%	11%	14%	12%	16%	17%	12%	9%	15%	13%	19%	17%	15%	20%	11%	9%	13%	15%	14%	14%	14%	15%	14%	

Q8.Now, thinking more broadly about this issue of ticket resales, which of the following statements is closest to your own opinion?

	Total	Region							Gender		Age			Age_Fine						Age Gender						Education			Income			
		BC	AB	SK	MB	ON	QC	ATL	Male	Female	18-34	35-54	55+	18-24	25-34	35-44	45-54	55-64	65+	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	HS or less	College/ Tech school	Univ+	<\$50K	\$50-99K	\$100K+	No Answer
It should be left up to the industry to decide how to handle this issue	50%	51%	58%	57%	42%	46%	54%	52%	46%	54%	50%	49%	51%	49%	51%	50%	49%	48%	55%	52%	42%	45%	49%	56%	57%	52%	49%	49%	49%	52%	46%	55%
Government should step in and do something about this issue	50%	49%	42%	43%	58%	54%	46%	48%	54%	46%	50%	51%	49%	51%	49%	50%	51%	52%	45%	48%	58%	55%	51%	44%	43%	48%	51%	51%	51%	48%	54%	45%