Today, we’re talking to Canadians about some different issues in the federal election campaign leading up to voting day on October 19th.

1. What do you feel are the most important issues facing Canada today? (Please pick your top two issues from the following list.)
   [MULTI RESPONSE – CAN SELECT UP TO 2 RESPONSES – RANDOMIZE LIST]
   Crime / Public safety
   Economy
   Education / Training
   Energy / Natural resources
   Environment / Pollution
   Ethics / Accountability
   Health Care
   National Unity (Quebec separation)
   Income inequality
   Taxes
   Terrorism / security
   Jobs / unemployment
   First Nations issues / Aboriginal Affairs
   The Senate
   The Deficit / Government spending
   International Affairs / Canada’s place in the world
   Other (specify) [FIX POSITION]

2. As you know, we are currently in a federal election campaign and Canadians will be going to the polls on October 19th. How certain are you about which party’s candidate you will support in this upcoming federal election?

   Very Certain – I know exactly who I will support
   Somewhat Certain – I know who I am leaning towards but I could change my mind
   Uncertain – I really don’t know who I will support

3. Based on how you feel right now, which party’s candidate in your own riding will you be most likely to support in the federal election next month?
Conservative Party
Liberal Party
New Democratic Party (NDP)
Bloc Quebecois [QUEBEC ONLY]
Green Party
Other Party
Not sure/Can’t say

[IF NOT SURE/CAN’T SAY]
4. Is there any party you are leaning towards?
[SAME ORDER AS Q3.]

Conservative Party
Liberal Party
New Democratic Party (NDP)
Bloc Quebecois [OPTION IN QUEBEC ONLY]
Green Party
Other Party
Not sure/Can’t say

**Health Care Deep Dive**

And now let's turn our attention to health care.

Please note: For these next questions, we are asking about medical visits for yourself, not your children or other family members.

1. Do you personally have a regular family doctor or general practitioner?

   Yes
   No

2. [IF YES, HAVE A FAMILY DOCTOR, ASK:]

   a. How often do you typically see your family doctor/GP (for yourself)?

   Once a month or more
   A few times a year
   Once a year or so
   Every couple of years
   Less often than every couple years
b. If something comes up, how easy or difficult is it to get an appointment to see your family doctor/GP (other than booking ahead for an annual checkup or something similar)?

Easy – I can get in within a day or two
Usually have to wait at least a few days but sooner if I need to
Difficult – Usually takes at least a week or more to get an appointment

c. In the past year, have you gone to a walk-in clinic or an Emergency Room (ER) for something you would have seen your GP for but you could not get an appointment with them quickly enough? If so, how often have you done that in the past year?

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<th>[COLUMNS]</th>
<th>Walk-in clinic</th>
<th>Hospital ER</th>
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<td>[ROWS]</td>
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<td>6 or more times this year</td>
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3. [IF NO, DO NOT HAVE A FAMILY DOCTOR, ASK:]  
a. Have you been looking for a family doctor and, if so, for how long?

   Yes I've been looking, for less than 6 months
   Yes I've been looking, for 6 months to a year
   Yes I've been looking, for more than a year

   No, not looking, don't need/want a GP
   No, not looking, gave up looking for now

b. In the past year, have you gone to a walk-in clinic or an Emergency Room (ER) for something you would have seen a family doctor or GP for but you couldn't because you don't have one? If so, how often have you done that in the past year?

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4. Now, we have a few questions about people's recent experiences with medical specialists -- that is, a doctor who specializes in one specific area of medicine.

In the past year, did you see or try to see a medical specialist?

Yes, one
Yes, more than one
No

5. [IF YES, SAW OR TRIED TO SEE A SPECIALIST, CONTINUE. OTHERS SKIP TO Q6]
   a. Which type of specialist was it? (Select all that apply from this list) [keep in alphabetical order]
   Cancer specialist/oncologist
   Cardiologist/Heart specialist
   Dermatologist/Skin
   Ear/Nose/Throat specialist
   Eye specialist/ophthalmologist
   Internal Medicine
   Obstetrician/Gynecologist
   Orthopedic specialist/Bones
   Psychiatrist
   Respirologist/Lungs
   Other type of specialist [specify:]

   [IF MORE THAN ONE SPECIALIZATION SOUGHT]
   b. Which of those medical specializations do you consider most important to you and your health this past year? (Please choose one only from the list below)

   re-list specializations selected above

   [FOLLOWING SERIES IS FOR SPECIALIST ATTEMPTED/MOST IMPORTANT IN PAST YEAR]
   c. Just a few questions about your experience regarding the [Insert Specialist].

   Did you end up actually seeing that specialist this past year?

   Yes, for the first time
   Yes and have seen them before
   No, but have a firm appointment
No, have not seen yet but hope to
No, no longer want/need to

[IF YES, SAW SPECIALIST, ASK D AND E]
d. Did you have to pay out of your pocket to see that specialist or was it covered through medicare?
Yes, had to pay
No, covered by medicare

e. Overall, how did you feel about your visit to this specialist (or most recent visit if you saw them more than once) in terms of:

The amount of time it took to get the appointment to see the specialist
The quality of care provided by the specialist
Your specialist visit overall

Extremely dissatisfied
Very dissatisfied
Somewhat dissatisfied
Somewhat satisfied
Very satisfied
Extremely satisfied

[IF NO, DID NOT SEE SPECIALIST, ASK F]
f. You tried to see a specialist in the past year but did not end up seeing one (at least so far). What are your feelings about the process and the length of time involved in getting in to see this specialist? Would you say for you it has been:

Un acceptably difficult -- taking way too long
Difficult, should be easier/faster
Inconvenient but understandable
Okay for you, no complaints

6. In the past year which, if any, of the following did you personally experience:
(Select all that apply)

Visited a family doctor or GP (general practitioner)
Visited a walk-in clinic to see a doctor
Stayed at a hospital for one or more nights
Visited a hospital emergency room
Had an advanced diagnostic test such as a MRI, CT Scan or angiography (non-emergency)
None of the above

[IF YES, VISITED AN ER]
6b. Just to clarify, when you visited an emergency room was it for:

The visit was for myself
I accompanied a family member/friend

[FOR EACH ITEM YES IN Q6, ASK Q7.]

7. How did you feel about your last visit to each of the following?
(Select one response per row)

[COLUMNS]
Extremely dissatisfied
Very dissatisfied
Somewhat dissatisfied
Somewhat satisfied
Very satisfied
Extremely satisfied

[ROWS]
A family doctor or GP (general practitioner)
A walk-in clinic
A hospital stay of one or more nights
A hospital emergency room
An advanced diagnostic test such as a MRI, CT Scan or angiography (non-emergency)

[IF YES TO GP VISIT IN PAST YEAR AT Q6:]
Q8a. How long did you spend with the family doctor/GP during your last visit?
(Write in either number of minutes or hours below)
# minutes
# hours

[ASK 1ST 5 ITEMS (a-e) IF YES TO GP IN Q6;
ASK NEXT 2 ITEMS (f and g) IF YES TO DIAGNOSTIC TEST IN Q6;
ASK LAST ITEM H IF YES TO WALK-IN CLINIC AT Q6]

Q9. Thinking about your last visit, how did you feel about:
[COLUMNS]
Extremely dissatisfied
Very dissatisfied
Somewhat dissatisfied
Somewhat satisfied
Very satisfied
Extremely satisfied

[ROWS]
Thinking about your last visit to the GP, how did you feel about:
(SAW GP)
The quality of care provided by the GP
The friendliness of your GP
The GP’s openness to answer your questions
The length of time the GP spent with you
The respect shown to you by the GP

[HAD DIAGNOSTIC TEST]
Thinking about your last test, how did you feel about:
The time it took to get an appointment for the diagnostic test
Amount of time waiting at the clinic for your diagnostic test

[VISITED A WALK-IN]
Thinking about your last visit, to the walk-in clinic, how did you feel about:
The quality of care you received at the walk-in clinic

Q10a. In the past year, did a medical professional make any errors in your care?
Yes
No

Q11. Do you feel your health has improved, stayed the same or gotten worse as a result of your contact with the health care system in the past year? (Select one)

Improved
Stayed the same
Gotten worse

Q12. Do you personally care for or make decisions about health care for any of the following members of your family:

Child(ren) under 18 years of age
A spouse or partner
A parent/ in-laws
Yes
No

[ASK FOLLOWING SERIES FOR EACH YES AT Q12]

[IF CHILD CHOSEN AT Q10 DISPLAY:] If you personally care for or make decisions about health care for more than one child under 18 years of age then please think of the child with the next birthday when answering the next few questions.

[IF PARENT/ IN-LAW CHOSEN AT Q10 DISPLAY:] If you personally care for or make decisions about health care for more than one parent or in-law then please think of the parent/ in-law with the next birthday when answering the next few questions.

13a. Does your [child, spouse/partner, parent/ in-law] have a regular family doctor or general practitioner?

Child
Spouse/partner
Parent/In-law

Yes
No

13b In the past year, did your [child, spouse/partner, parent/in-law] visit a family doctor or GP (general practitioner)?

Child
Spouse/partner
Parent/In-law

Yes
No

[FOR EACH GP VISIT, ASK:]

13c. How did you feel about your [child, spouse/partner, parent/ in-law]'s last visit to a family doctor or GP?

Child
Spouse/partner
Parent/In-law

Extremely dissatisfied
Very dissatisfied
Somewhat dissatisfied
Somewhat satisfied
Very satisfied
Extremely satisfied
Don’t know

**Overall Ratings of HC -- additions for 2015 election poll. (T)=tracking**

Now, some broader questions about health care here in Canada.....

14. (T). Thinking about Canada’s health care system and the quality of medical services it provides, how would you describe it overall?

Excellent
Very good
Only fair
Poor
Very Poor

15. (T). Over the past 10 to 15 years or so, would you say the overall quality of health care in Canada has?

Improved
Stayed the same
Deteriorated

16. How satisfied are you with the overall performance of your provincial government and the federal government when it comes to health care?

[ROWS]
Provincial government
Federal government

[COLUMNS]
Very dissatisfied
Moderately dissatisfied
Moderately satisfied
Very satisfied
17. Thinking of the public money that goes to funding health care in Canada -- overall, would you say we as a country are spending:

Too much on health care
About the right amount
Not enough on health care

**Election/Political Context**

And now returning for a moment to the current federal election campaign ....

18. Based on what you've seen and heard in the campaign so far, would you say health care has been receiving:

Too much attention in this election
The right amount of attention
Not enough attention in this election

19. Thinking generally about issues concerning health care in Canada, we'd like to know what you think of each of the main national party leaders when it comes to how they would handle health care if they win the election and form the next government.

Thomas Mulcair -- NDP
Stephen Harper -- Conservative
Justin Trudeau -- Liberal

Could be trusted to protect the best principles of medicare into the future
Would provide sound federal oversight of health care in Canada
Would work with the provinces towards improving health care delivery

Strongly agree
Moderately agree
Moderately disagree
Strongly disagree
Don't know

20. And how much will healthcare issues be a factor for you in this federal election? (Please use the 1 to 10 scale below; you can choose any number that best reflects how much of a factor this is for you.)

[1-10 Scale]
21. Thinking about Election Day on October 19th, suppose the top issue on your mind is health care. If that were the case, which party’s candidate in your riding would you yourself be most likely to vote for?

[SAME ORDER AS Q3/4]
Conservative Party
Liberal Party
New Democratic Party (NDP)
Bloc Quebecois [OPTION IN QUEBEC ONLY]
Green Party
Other Party
Not Sure/Can’t say